

This first set of pages is a thread about the quality of the parts that Rhett Martin (AW Hotshot) produces. When asked about the horrible parts.. he pretty much said that they were all like that and it's what they paid for. When asked continually from all the sellers.. he just told them to stop.

Look at all the pictures and the page where it shows how things were sold and what was received. This is just the first set of things that are damning to Rhett Martin.

Recast Pictures are further into this PDF.

Ghostbusters Fans

<http://www.gbfans.com/community/>

Anyone else got stung by a crappy proton pack kit?

<http://www.gbfans.com/community/viewtopic.php?f=2&t=1870>

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Author: **hawaiiangb** [October 27th, 2006, 1:02 am]

Post subject: **Anyone else got stung by a crappy proton pack kit?**

I recently purchased an AW studios proton pack kit through Strangestuffstudios.com. I paid 600 dollars for it. The kit was extremely substandard. Ive emailed the company with my complaint and pictures , and they have not responded. If anyone wants to see some pictures of the parts they sent me go to this. [http://blog.360.yahoo.com/blog-YutPuwoi ... VQD6DstR9h](http://blog.360.yahoo.com/blog-YutPuwoi...VQD6DstR9h)

I would really like to hear if anyone else got taken. Strangestuffstudios said i need to take it up with AW studios and that he assumes no liability. (although, he cashed the money order). All i want is recasts of the bad parts. I would have liked to have been able to have made the pack before halloween, but thats not going to happen.

Author: **GBFreek83** [October 27th, 2006, 1:14 am]

Post subject:

I'm glad you mentioned something as I was suspect of the pack kit as well.

I hate to say this but I believe everything you've received everyone else has received as well. I got AW Studios complete wand kit and from what I see of the pictures you have the grips are exactly the same.

If anybody else shares this opinion please speak up.

-Thiago

Author: **hawaiiangb** [October 27th, 2006, 1:21 am]

Post subject:

What really got me upset was the awesome parts that were shown in the pictures of Strangestuffstudios.com website. I thought that the price was kinda high, but if the parts looked like this, then it would be worth it. If they had put up pictures of the parts they were actually going to send, I would not have ordered the kit. If i send the pack back; I'll be spending about 40 dollars which i will never recoupe. It took them over a month after i ordered the kit to send it out to me. I think i would probably have to wait even longer to get a refund. Im just going to bite the bullet and try to scratch build the extremely bad parts. I would love to have everyone

that got this bad experience to reply to this. That way we can protect our fellow "BUSTERS".

Author: **GBFreek83** [October 27th, 2006, 1:25 am]

Post subject:

.....
It's funny, that's the exact same story as mine!

Took over a month to ship, and when it did, it was delayed for "some reason."

I messaged "AW Studios" with the same complaint about the pictures advertising the parts being very WRONG in it's portrayal of what they were actually going to send. It's like, "look at what COULD be done with the stuff we send you" instead of "look at what we're sending you." A bit disapointing in my opinion, and from what I know alot of people paid alot of money to recieve "good" kits.

...oh well...

Author: **keoni** [October 27th, 2006, 1:32 am]

Post subject:

.....
you're not alone. all i have to say is that im glad i bought resin wand parts off of some one a long time ago becuase the stuff i got was... well pretty crappy.... and small, not to scale at all in my opinion.

Author: **GBFreek83** [October 27th, 2006, 1:33 am]

Post subject:

.....
...do you have any pictures Keoni?

Author: **secrecyguy** [October 27th, 2006, 2:14 am]

Post subject:

.....
When I saw this, I thought you might be mad that it is not 100% perfect. It just needs some work.

After looking at the pictures, I change my mind. That's really really bad work he did and he try to make himself look good.

I will post this link up at the other website where he is promoting his stuff unless someone already did it.

Author: **secrecyguy** [October 27th, 2006, 2:34 am]

Post subject:

I just went to the web site and it was made by Hotshot. I know he have pretty good record of making good stuff. Maybe what you got is fake? And they use someone else's name on it?

Author: **prototype7** [October 27th, 2006, 3:15 am]

Post subject: **Re: Anyone else got stung by a crappy proton pack kit?**

hawaiiangb wrote:

would have liked to have been able to have made the pack before halloween, but thats not going to happen.

Not that I'm sticking up for shoddy work but, don't lose hope man!!! If those were the only bad parts you got... I think they can be saved with some bondo and sanding before halloween. Just give it a shot... what have you got to lose man?! It's not that tricky either... I was a first time bondo user this week and it's pretty easy! Just don't add too much hardener or it will solidify before you even get it mixed... and use small layers... otherwise you get air bubbles... and DON'T GIVE UP!!!!!!

It's halloween man... it was MEANT for ghostbusting!!! Now finish that pack off and get out there!

OH, also, bondo heats up as it hardens so leave your excess out in the open until it cools! 😊

Author: **Kingpin** [October 27th, 2006, 5:56 am]

Post subject:

The one picture I've found is not representative of the quality of the parts I've seen thus far... but I'd encourage people to post pictures of the parts to build a case.

Seems that Strange Stuff Studios no longer links to the Pack kit... either someone is cutting and running by removing the link, or SSS doesn't want to be associated with AW Studios anymore.

Author: **ecto_skywalker** [October 27th, 2006, 7:18 am]

Post subject:

Ya, I should have spoke up sooner. I ordered some parts from AW and can't say I'm pleased, in fact I can't say I'll even use the parts. The surfaces of the tracks are warped, the discs have little or no detail and look more like round blobs of resin. And the slo-blo bar, is bar far too small.

I suppose this is partly my fault, I tried to cut corners and save time on building by buying parts. But like Bobby Brown's song says, "If you want something done, you

gotta do it yourself."

Author: **GBFreek83** [October 27th, 2006, 8:29 am]

Post subject:

It's true, it's the same story here...i'll take pictures after this post and, well, post them soon. So much of the kit is warped there's just no point to fixing it. The gun track as you mentioned, the bottom, whatever it is for the gun is completely warped, won't really even fit inside the vac-formed gunbox, which is still attached to alot of the plastic vaced over it.

I'll post pictures so the words can rest.

Author: **namebrand** [October 27th, 2006, 9:27 am]

Post subject:

Ok, I have to say something here. I have not purchased anything from hotshot so I can't comment first hand, and all my info is based on what I have heard from those that have purchased and the photos I have seen...

First off, ecto_skywalker, it is BY FAR not your fault at all for getting crappy parts or unusable parts. So what you wanted to save some time and buy parts? He has made himself out to be a big pro as far as prop building is concerned, he's stated that he's making this his bread and butter...would you feel that it was your fault if you wanted to save time in building a car from scratch if you bought one and it turned out to not be what it was made out to be?

Secondly, I have heard nothing good about his parts or props from anyone who I talk to, I have seen posts of people loving his stuff, but the people I talk to personally have said his work is half assed and inaccurate (despite his claims of things being "exact" and "accurate"). He makes himself out to be a pro to sell the stuff but if anyone complains he either treats them like crap, or plays the "I'm not a pro like MR" card. Of course I say this all without any first hand experience with either his parts or his customer service other than what I have heard from others or seen publicly posted. I will say that on PT he basically said that anyone that liked his stuff were great customers and anyone that didn't could screw themselves...not exactly a good show of customer service.

There are a lot more dissatisfied customers than have not spoken up. For some reason they are keeping quiet. I myself have kept quiet about commenting because I like to not get on anyone's bad side or cause drama, but I couldn't keep my mouth shut any longer.

Author: **njukgb** [October 27th, 2006, 12:39 pm]

Post subject:

Is it just me or can someone show me the page on [Strange stuff studios](#) website where the GB kits are? Because I don't seem to be able to find them!

Author: **hawaiiangb** [October 27th, 2006, 1:06 pm]

Post subject:

strange stuff studios is no longer carrying AW studio products. The owner emailed me that he has had too many complaints and will no longer be carrying their products. The sad thing is that he does not stand by what he sells. When i confronted him of the problem, he said that i am on my own and will have to try and get my money back from AW studios. That's like buying a spoiled milk at the grocery store, and the grocery store telling me to get a refund from the milk company. As we say in Hawaii.... das messed up!

Author: **hawaiiangb** [October 27th, 2006, 1:12 pm]

Post subject:

I just got an email from Jack, the owner of Strange stuff studios. He is mailing me a refund of 90 dollars (the commission he made on the kit). He feels that i should not have gotten shoddy work, and apologizes. I accept his apology and place him back on the list of reputable business persons. He has been quick with the email replies. I hope my experience will make more people wary of who churns out ghostbusters products. Again, strange stuff studios is a reputable operation.

Author: **BusterMikeMD** [October 27th, 2006, 1:26 pm]

Post subject:

Welcome to the wagon jumper thread!

Firstly, to get to the point of the pics in the examples, you need to do SOME WORK! This is not a model you pick up at a hobby shop. It is a kit, with 96 parts included. If you buy this at the price it sold for and thought that it was just a break off the spur model, thats your dumb fault.

Second, name me where you can find ANYONE who is selling a kit like this, with all these resin cast and vaccuformed parts, for this price? Anyone? Anyone?

Third, before you start complaining and bitching on a forum about how horrible something is, maybe you should try to work on it first. You know, clean up the resin flash, cut off/sand down the vaccumform pinches, and see if when you actually do something instead of waiting to be spoon fed, it turns out pretty decent.

And for those of you just jumping on the wagon because you think you've been taken (which is laughable at best), knock it off. If you have an issue with something you bought, take it up with the seller. If you aren't involved in the current issue, SHUT UP AND DON'T POST.

If have bought numerous items from AW Studios knowing that these items aren't models, but rather kits that let me put it together and sand it all up to look pretty.

Just don't jump on a forum and start blasting the guy cause a few parts need some sanding.

Author: **hawaiiangb** [October 27th, 2006, 1:37 pm]

Post subject:

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Do you realize what you are saying? If you post pictures of something you are selling, and then send something of such bad quality, would you just bend over and take it? If you saw a picture of a high quality porsche and then got sent a rusted VW, would you not get angry? Ive been in the resin kit hobby since the early 80's and never, never have i seen such shoddy work being sold. I have cleaned up some pretty bad pieces and worked on some pretty bad models. But the difference is, when i bought them, I knew what i was buying. There was no deception. This is different. People that say remarks like , "why dont you just work on it harder" probably havent had any of their hard earned money stolen from them. I've made a proton pack from scratch. I know the work involved. So, by your reasoning, it sounds that what you are saying is that people who buy ready made parts deserve getting screwed. Thats messed up. I want this posting to warn people that what they show, and what you get , is not one and the same.

Author: **secrecyguy** [October 27th, 2006, 1:56 pm]

Post subject:

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I think that's why he made himself a new account here. He is hiding behind another name.

Like I said, I too thought people are just complaining because it's not 100% perfect until I saw the pictures.

That's BAD work he did on the proton pack. There's no way to fix it and make it better. You better off tossing it in the trash can and make new ones.

Author: **venkman71** [October 27th, 2006, 1:59 pm]

Post subject:

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I'm gonna have to wade in on this topic as I've gotten **several**,..and by several I

mean **a lot** of PM's about this and I've seen closeup photos of multiple kits from various people and the kits are a mess.

Now before anyone decides to get all up in my ass about it, check my history,....I've built a LOT of stuff for many years so I'm not talking out of my ass. I know my way around the resin molds and in all the time I've been doing it, this is probably one of the worst kits that I've ever seen. 😞

I wouldn't ever let something like that leave my shop.

Quote:

Firstly, to get to the point of the pics in the examples, you need to do SOME WORK! This is not a model you pick up at a hobby shop. It is a kit, with 96 parts included.

If by SOME WORK! you mean COMPLETELY REBUILD FROM SCRATCH! Then you'd be correct.

Quote:

If you buy this at the price it sold for and thought that it was just a break off the spur model, that's your dumb fault.

If being condescending and indignant is the the response you give to being called on a sub-standard product by a dis-satisfied customer you may wanna re-think your business plan.

Don't be an ass.

Quote:

Second, name me where you can find ANYONE who is selling a kit like this, with all these resin cast and vacuformed parts, for this price? Anyone? Anyone?

How is this a defense? You may as well say, "Can anyone tell me where else they can get a poorly crafted, sub-standard kit for big money so close to Halloween!? Who else is doing that besides me!? ANYONE!? ANYONE!?"

You're trotting that defense out as a POSITIVE!? 🙄

Quote:

Third, before you start complaining and bitching on a forum about how horrible something is, maybe you should try to work on it first. You know, clean up the resin flash, cut off/sand down the vacuumform pinches, and see if when you actually do something instead of waiting to be spoon fed, it turns out pretty decent.

That's a load of horseshit. The second a kit like that drops out of the box you know it's doomed. These people paid for a KIT so they wouldn't HAVE TO do a lot of WORK on it. That's why it's called a kit and if you think the only thing wrong with that kit is flashing you need to have your eyes checked.

Quote:

And for those of you just jumping on the wagon because you think you've been taken (which is laughable at best), knock it off. If you have an issue with something you bought, take it up with the seller. If you aren't involved in the current issue, SHUT UP AND DON'T POST.

Don't even go down that road. If I had a nickel for everytime someone has come to me to complain about Hotshot not returning e-mails or PM's I'd buy the screen used Ecto-1.

When a person cannot get a response in private, their **only** recourse is to go public.

Quote:

Just don't jump on a forum and start blasting the guy cause a few parts need some sanding.

That's a gross understatement and way over-simplified.

I've been through a similar fiasco on my board with this and I was assured nothing like that would happen again,....and actually,... it's true.

It's worse this time. 🙄

Hotshot,.....stop offering stuff. You have demonstrated time and time again you cannot offer quality supply to feed your demand and while your road to Hell may be paved with the best of intentions, all it's leaving is angry customers in your wake.

Quit now while you're only marginally behind. 😊

Author: **ecto_skywalker** [October 27th, 2006, 2:11 pm]

Post subject:

namebrand wrote:

...First off, ecto_skywalker, it is BY FAR not your fault at all for getting crappy parts or unusable parts. So what you wanted to save some time and buy parts? He has

made himself out to be a big pro as far as prop building is concerned, he's stated that he's making this his bread and butter...would you feel that it was your fault if you wanted to save time in building a car from scratch if you bought one and it turned out to not be what it was made out to be?...

You're right. Thanks for your words...

Author: **bigjuan2001** [October 27th, 2006, 2:14 pm]

Post subject:

.....

His shop is in Baltimore anyone want to pay him a visit? I knew something was shady about that dude. I was going to buy some parts from him and he said what i wanted, sent him a list and never heard from him again. Sent it again and still nothing. Also he sent that shit out way too close to halloween. There should be a gang of people regulating on these f***s.

Author: **venkman71** [October 27th, 2006, 2:16 pm]

Post subject:

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Nobody needs to go to his shop. People just have to stop buying from him.

Author: **sonicblaster59** [October 27th, 2006, 2:24 pm]

Post subject:

.....

Maybe extra steps are needing to be taken on this matter...

Well, for starters, bad prop builders usually get banned, and usually there is some sort of community announcement about it.

Granted if he is banned now, the people posting above will never get a refund...but if he isn't banned...is freely able to keep selling items on these boards.

Tough call. And we still haven't heard from Hotshot yet...

Right before halloween too... 😞

Author: **venkman71** [October 27th, 2006, 2:35 pm]

Post subject:

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BusterMike,....I don't mean to come off so jerky to ya, man. I know you're a member over at *The 'Topia*.

My laser was more aimed at Hotshot's business practices.

That being said,....I still cannot agree with your assessment of this situation. It's a "give em' their money back" deal in my opinion.

What I marvel at is this,.....I KNOW how much it takes to build these things,....even in a rush, okay? Figuring the time it takes him, the money he gets for it is one thing, but then you heap in the screaming villagers, the demands for refunds and the huge headache of basically being "stalked" for answers by pissed off builder it CAN'T,....I mean it just **CAN'T**,.....it **CANNOT** be **worth** it.

I just can't see how. I have nothing but good business history, (I think. I've never heard to the contrary), with the few people I've sold to over the years and I didn't think it was worth it then!

And my stuff went smooth!

Rhett must be a masochist.

Dude,....seriously, you can pay a hot chick in stilettos to walk up and down your back, yell at you and kick you in the nuts and still get the same effect. 🤔

Author: **hammansd** [October 27th, 2006, 3:07 pm]

Post subject:

How do you think we feel. I don't know what to do.

We're deployed to the middle east and bought these things for our units halloween party. Now we have a \$1,600 box of junk. I'm going to be lucky if the guys give me the money for the kits.

I have yet to contact Hotshot about it because honestly I don't know what I'm going to do. I don't know how they built the pack he shows in the ad from the kit that I recieved in the mail.

I seriously doubt that he is going to like having 4 pissed off guys show up at his door with M-16's.

Author: **hotshotdraw** [October 27th, 2006, 3:16 pm]

Post subject:

Well, before I get banned, I guess this is what should be done.

I thought what I was doing was the right thing, by offering to the community a one stop shop kit for them to build up, at a nice price so multiple trips to the store, hobby shop, and hardware stores could be avoided.

I thought it would be great for folks to have someone out there to offer all the parts, not just one thing or the other.

It was my hope to put the art back into this, so folk could have the rough ugly scratch built parts like the bumper, to fix or leave as they pleased. I just wanted people to have their packs like they've always wanted, without having to wait in line to get real parts, or by small batches at a time.

I tried.

I've worked harder than you can imagine, and I thought that much was clear. I'm sorry gang, i really am. But this will always be a learning experience, and I wanted to let you all know, that while many of your backhanded comments, and for some, the complete lack of communication on their dissatisfaction, are angering, hurtful, and just plain destructive, others have done the right thing and offered praise for one thing, and then constructive criticism for others, making improvements easier to do, and also speeds up the process.

I find it very hard to take people seriously when they complain about three or four parts, out of the over 100 (if you got a gun), are messy when simple procedures can fix and clean them up.

In truth, I cannot be held responsible for people's lack of knowledge.

As a 15 year vet of the restaurant industry, I know that great customer service begins with the customer. If you have a problem, have the balls to tell me so i can do my best to fix the situation. If, for example, EctoSkywalker went to a restaurant and completely finished his medium rare steak when he wanted it well, then complained to me, the manager, I'd ask him "Why didn't you tell me before you finished your steak, dumba\$\$?"

And on that note, why would you complain to Venkman71 when you never made an attempt to complain to me? That's not the person to bug, I am. Sean and AJ are not responsible for my parts or rep, and neither are their websites. I am.

Take your concern's to me, b1tches.

As for the photos, and parts. What you saw was indicated as being the masters, which were cast, sculpted, or whatever, then cast in resin, then photographed to represent the part. Those aren't real clippards in those photos folks!

As for the work you'll have to put into this kit.

Well, gosh! It's hard to build a proton pack! Wow! I had no idea! How will i ever finish it with my lack of tools and knowledge? It looked easy? But clearly I'm an idiot with no concept of how to build things! Dee dee dee!

I will say this once, and once only. I am not responsible for your lack of knowledge, experience, tools, or complete lack of ability to be polite and man like in your business dealings.

Lastly, to those of you who have taken the time to send emails and pm's letting me know of your appreciation and compliments, I say to you, enjoy your hobby, and thanks for letting me know that you think what I'm doing is the slightest bit worthwhile.

To those of you who didn't have the balls to pm me to solve any problems or questions, or those who can't seem to find the time to let me know when a problem has arisen; I say to you in a heartfelt way, return forthwith to your place of judgement or to the nearest slimy rock you crawled out of this morning.

Have a Happy Halloween
Bye

Author: **venkman71** [October 27th, 2006, 3:20 pm]

Post subject:

.....
Seriously, guys,....the *"Going to his shop"* and *"Guys showing up at his door pissed off with M-16s"* isn't going to get him to respond either quickly or favorably.

As pissed off as you are, physical threats will only get you silence or indignance,....not to mention a restraining order if the person in question is especially twitchy.

Hotshot needs to be heard from and it needs to progress from there in as civil a manner as possible.

Which is a tall order considering how pissed off people are. But hang in there everyone,....all things in time.

Author: **hammansd** [October 27th, 2006, 3:25 pm]

Post subject:

.....
Hotshot, while my comments may be a little harsh we've got 4 days to build them from when they showed up and you originally promised that they would ship in the second week of September.

Are you going to post the instructions that you promised Tuesday any time soon? I sincerely hope so because we really need some help with this. Calling me an idiot who doesn't know how to build things in your post certainly didn't make me feel any better though.

I thought I'd mention that he included some extras for us in the box for assembly because the parts are hard for us to find over here in the desert. That was very nice, thanks Hotshot.

edit: And to be clear, I'm not PM'ing anyone about you. I've just been kind of mulling things over the last day or so trying to figure out how to go forward.

Author: **namebrand** [October 27th, 2006, 3:32 pm]

Post subject:

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BusterMike, people who are not directly involved have every right to post, especially if their post relates what they know of the situation. We are all part of the community which Hotshot is involved in and thus we are all involved. Also I will add that I prefaced and concluded my statements with the fact that I had no direct connections by way of parts or customer service.

As for your suggestion that it be dealt with in private. I know people that attempted to and were met with rude responses that equated to him saying "bite me".

As for the quality, no one said all parts bought need to look like injection molded models, but Hotshot has been boasting on every forum about how great he is and acting like some professional prop builder who's offering top notch accurate parts. His photos never clearly show the the detail or accuracy of the parts nor do they or any of the info he's provided that I have seen give ANY indication that you might be in for a LOT of work with his parts.

Not to mention the fact that people were FAR too willing to accept shoddy workmanship that resulted in shipping damage as something inevitable when shipping a pack. That to me is letting him off the hook. The photos showed vulnerable parts held on with a couple dabs of glue, which is bad workmanship. Also if I paid for a car and it was being delivered and it showed up with a busted window, no way in hell I would accept from the seller or anyone else that it's my job to repair it.

He's talked a big game and doesn't live up to what he makes himself out to be. There are a lot of people (as Sean mentioned) who are VERY unhappy with his stuff. I think there are a lot of people that may not know any better as to the quality or accuracy of the parts or props they are getting.

It's laugable to argue that since no one else offers a kit with all those parts for that price (which isn't that great of a price anyway) that it's all ok. Lets give him carte blanche simply because he fills a void? I think not.

I might also add that MANY people have offered kits of MUCH higher quality in the past than this for MUCH lower prices. Perhaps not with every last single part included, but a good 80-90% of what was needed to build a pack (Moore being one of them much as I loath saying it).

Ghostbusters Fans

<http://www.gbfans.com/community/>

Anyone else got stung by a crappy proton pack kit?

<http://www.gbfans.com/community/viewtopic.php?f=2&t=1870>

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Author: **venkman71** [October 27th, 2006, 3:35 pm]

Post subject:

Rhett,...

come on man, seriously,.....the community has been more than patient with you and you just keep biting off more than you can chew.

Playing the tortured artist card and then calling your customers bitches in the same breath is not the best customer relations tactic I've seen and the reason people complain to AJ and I is because a lot of your business is solicited through our respective boards.

Now, the last time this happened, it was kind of fixed, moderated and I thought, handled well in regards to both the seller, (you), and the sellee, (everyone who bought).

I have the threads, PM's and e-mails that show a pretty consistent trail of from you of getting behind, disappearing, after a lot of screaming and threats from customers, getting stuff out, and then people getting smashed, broken and sub-standard stuff.

People almost came unhinged when they got broken stuff after chasing it for nine months. I've also seen a fair amount of forwarded responses from you that aren't so "customer friendly" when they complain.

I don't wish any more strife on you than you're already getting but let's cut the bullshit and be real, okay?

The track record for you turn around time vs. customer satisfaction speaks for itself so as far as the community is concerned, you have two possible paths to take.

Completely rethink you business and down-scale your output.

Stop offering parts.

In my opinion, the fact that, as you say:

Quote:

I find it very hard to take people seriously when they complain about three or four

parts, out of the over 100 (if you got a gun), are messy when simple procedures can fix and clean them up.

is a non argument. There's still three or four parts people expected to be something you told them they were going to be and weren't.

That's not an apology, that's not a fix, it's a dodge and you can't dodge customers who are simply expecting to get what they paid for and what was advertised.

plain and simple.

I know you're behind, I know you're overwhelmed, but this always seems to happen. Maybe you should re-consider offering parts until you can get ahead and save yourself this aggravation that seems to pop up every three months or so.

Author: **Exoray** [October 27th, 2006, 3:58 pm]

Post subject:

venkman71 wrote:

I've sold to over the years and I didn't think it was worth it then!

Damn skippy on that one...

I fully understand the stress involved in getting stuff out on time, as the late arrival of my parts this year put me under the gun...

I echo what Sean has said that maybe it's time to scale down, refine the parts and make good with everyone... I have not seen any close up pictures so I won't comment on the quality of the parts being offered vs. what was advertised... But, I have done my fair share of casting in resin and if you devote the time and energy you can and will get parts that require VERY little clean up and prep work... If you rush and toss it together 99% of the time it's clearly visible, and I believe that is the case here...

Author: **GBFreek83** [October 27th, 2006, 4:40 pm]

Post subject:

Ok.

For those of you wondering, well hmm, how bad can it be?

Here it is...in MY opinion, as inexperienced as it is, these are just "not good." And trust me, my " " of it is a euphamism compared to what MOST people (and actually, ALL people) have referred to it.

First of all, this addresses the VISUAL aspect of it:

The AW Studios Complete Wand Kit:



I'll even put what in my opinion is the "best" cast here first, to give a more positive entrance, as many people are rather upset.

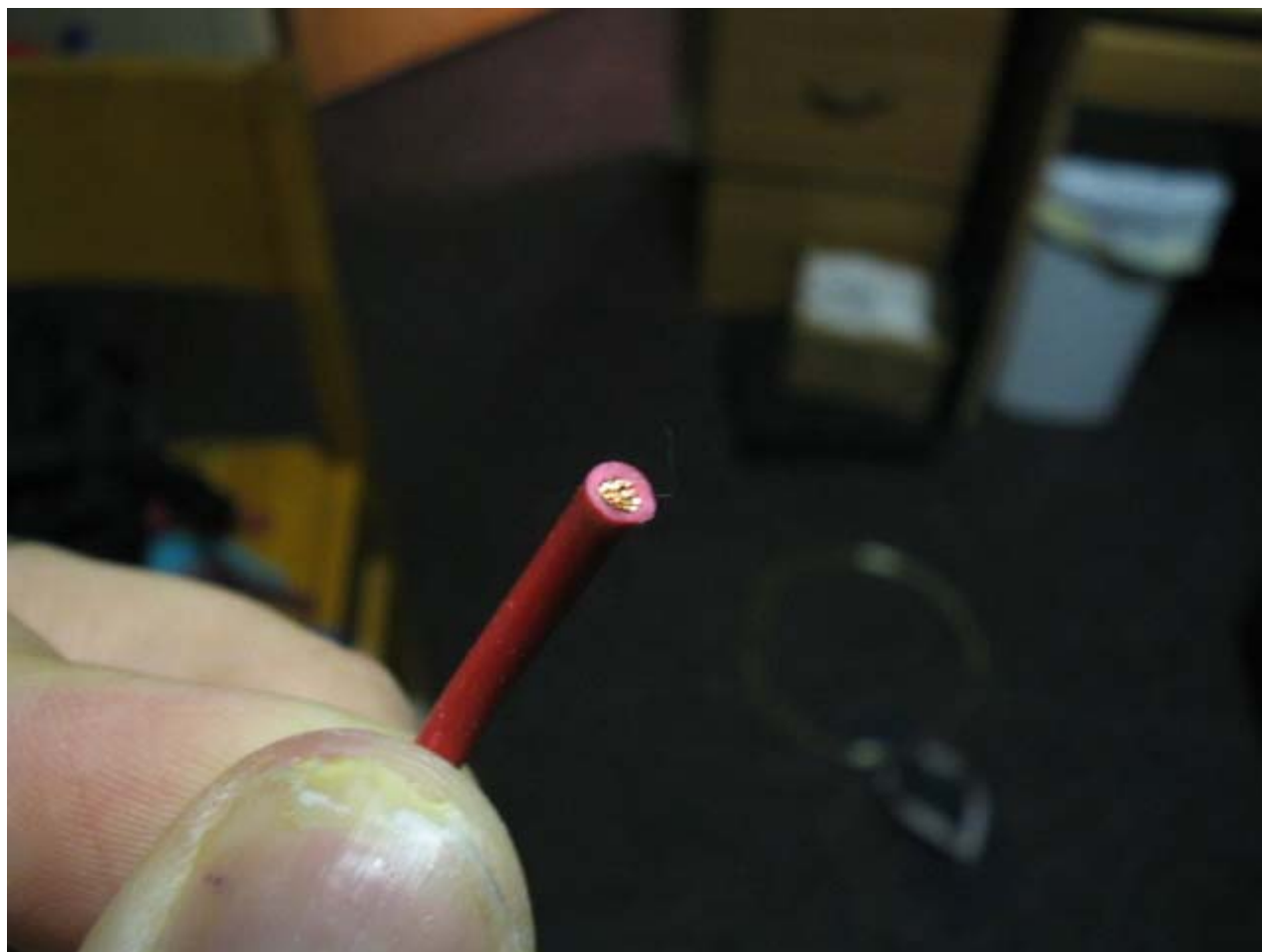


...then the fun begins...









Not even REAL tubing, it's an electrical wire...OK with some, i'm indifferent...WHATEVER...



Vac-formed "trigger box" ..Ok













Now why do I, as a paying customer of a so-called "KIT" have to cut these and clean them from the casted mother-sheet, or whatever it's called...I REALLY didn't understand this one...



Poorly cut PVC pipes for the handles





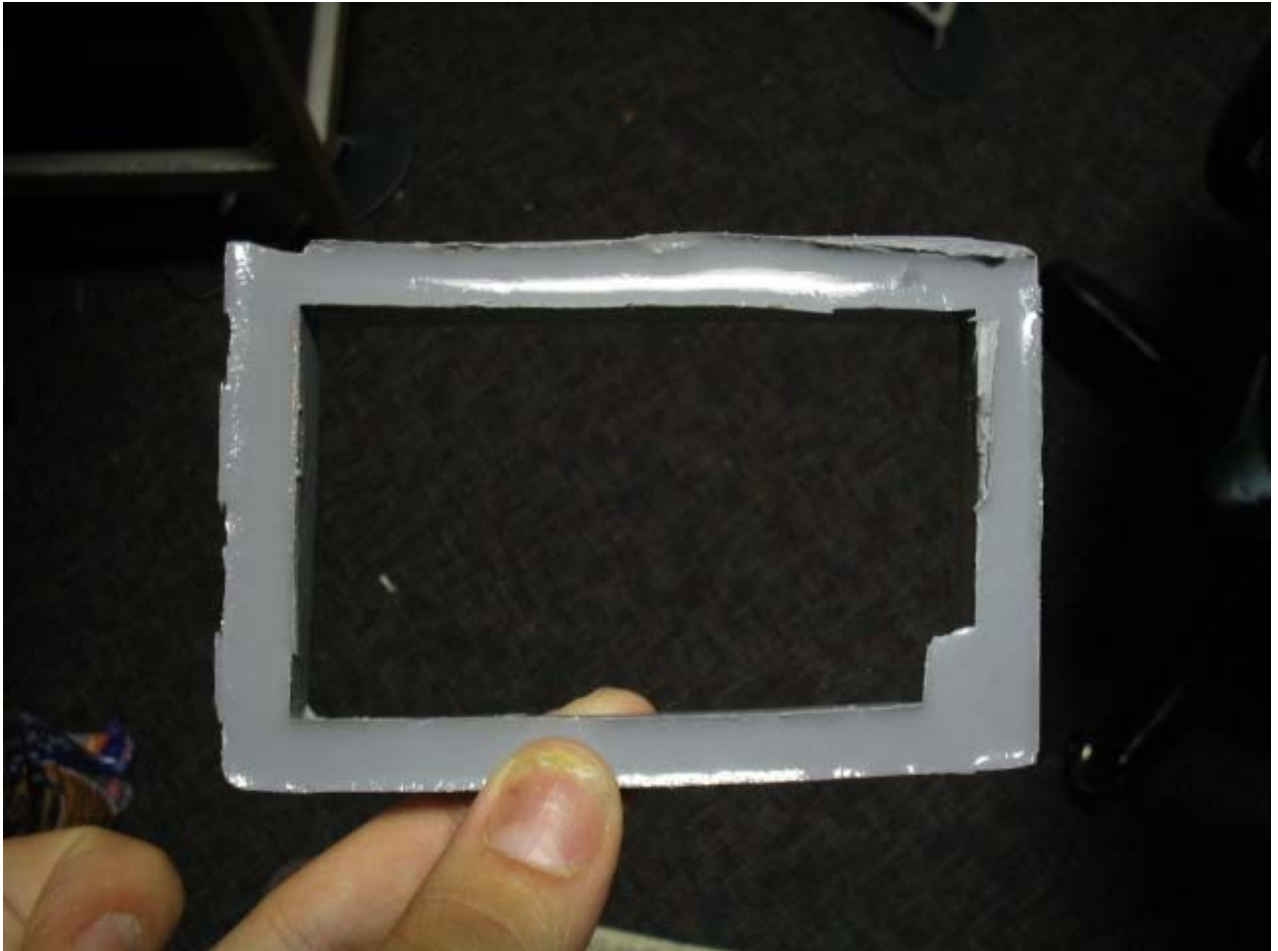
may not know much about casting, but is it supposed to look like this!?











still don't know what this piece is for!!





It

looks like a turd, i'm sorry...







These would work...I guess



Again, why do I have to cut this out myself?



Girls got some rolls!



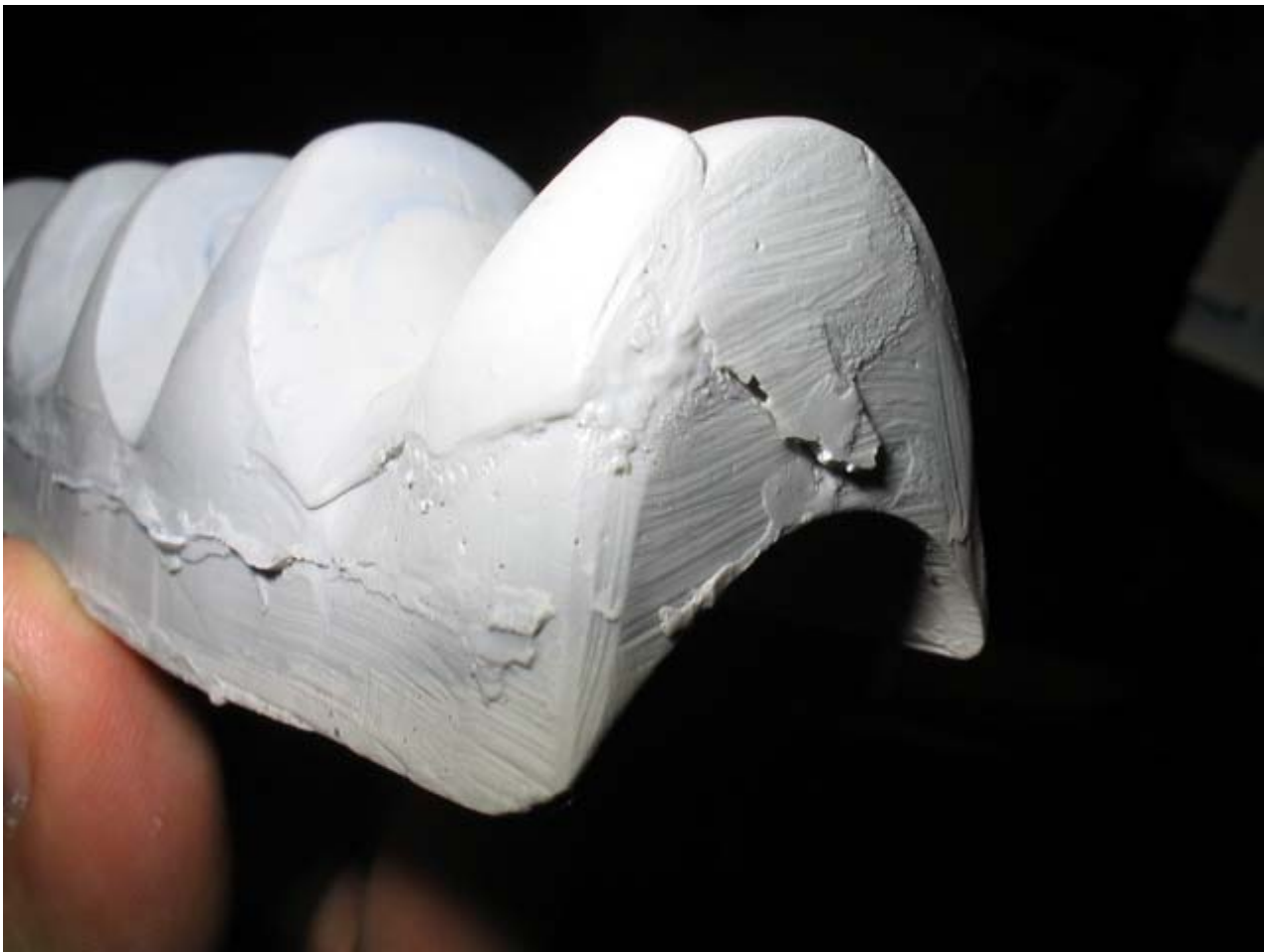






likened the view of these grips to that of something in a very, very strange dream...you wake up thinking, MAN that was just weird looking!





That sticking out there even had some rubber mold in it...

OK, SORRY if that was TOO many pictures, but I feel that it'll help clarify some things..

AND NOW on to something else..

Rhett says we never message him?

I've chatted with alot of people, and they've posted here also, that they message him and message him and message him and NO RESPONSE. As Sean said, the only other discourse is go to AJ or himself. There were times I messaged him and nothing, especially about shipping.

I admit I was personally late with my payment but that's because I actually, in REALITY, had a financial problem, that i'm actually still having, which is a whole other story, so I just could not pay him. Anyways...for you guys to know what the private messages are like between a "customer" and the Vendor himself, here is a PM I sent him regarding my sadness at first view of his "kit" and his fairly immediate response. I'll leave it to you guys to decide the tone of both PMs.

MY PM:

Hey,

I received your gun kit today and I have to admit i'm a bit dissapointed.

In no way am I trying to be "mean" or "offensive", but I have to let you know that your pictures you posted were very misleading, as I didn't realize the castings would be this...low in quality. I understand completely that it's a "kit", but for the price paid I do believe a "kit" would still be something you could just "put" together" with a little bit of cleaning and finishing. Some of these pieces will take me longer to just clean up than it would for me to scratch build the pieces myself.

Your pictures had the gun body and trigger box cut from the rest of the vac-formed plastic, whereas my kit they're still attached.

The grips look cleaned in your picture, which confuses me as to why the castings of the grips I received were almost deformed.

I honestly appreciate your efforts to help some people out, but especially beginning people, this kit would be very, very difficult to clean up and finish.

Also, I sifted through the box and found that there are some missing parts:

- 1.) The bigger knob on the right side of the gun next to the slo-blo box
- 2.) The banjos are missing

This is just at first glance.

Well, I'll leave it at that for now. Judging from the amount of time it'll take me to put this together with my cousin before Halloween, I just don't have time to put it together well. So I ask if I can return it with a full refund.

Again, I appreciate your efforts in helping people out, but I expected, from visual advertisement and most importantly, cost.

I don't assume your personal thoughts and feelings into your "business" you've created as a vendor of parts and services, but from what I see, there seems to be no pride in your work.

I write this as my experience and opinion, and don't mean to attack you at all. Thanks again for everything man.

-Thiago
HIS RESPONSE:

Sorry you feel that way. But you've received what everyone else has received, and they've not only been able to work with the kit, but some have raved about it. These comments I've received from you are not typical of others, and while I'm sorry for how you feel, you are alone in your feeling. The castings are not "rough." they are fairly clean, and ready to sand and paint. The pics are of the part masters and the exact thing

you've received. Vac formed parts are never sent precut. I can't be expected to precut 120 peices. It was never infered that it was precut.

Clearly, you are inexperienced and uninformed. But, so was I once. You've received a good kit, and I'll be following up with those missing pieces. As for receiving it today . . I doubt that since it was shipped priority, so it should have been there last week for you to build with plenty of time.

As for the comment of having no pride, that's highly offensive and it is an attack. I have a great deal of pride, and am the only part supplier who's gone the extra mile in providing exact and accurate parts. We are not Revell or MR, and our parts may not be C&C'ed, but they should at least reflect the scratch built nature of the props. I should remind you that I waited a long time for your cash, and held a kit for you, and you were generally a pain in the ass. You also should know by now, if you've been paying attention, that 120.00 for a gun is a small price to pay. I think you should take another look at the kit, get the downloadable instructions here tomorrow, get your dremel and get to work. You'll be surprised how fast it goes together. If I can build four of them in a day, you can build one in three days.

I'll get the new parts in the mail, if I can calm down from your PM

Thanks

Rhett

AGAIN, I do this only for you guys to see for yourself.

At this, I'll leave it alone, as I feel this is the part I needed to play.

-Thiago

Author: **DDevil192** [October 27th, 2006, 4:42 pm]

Post subject:

.....
HOTSHOT I'm offended for Thiago through your response to him. do you know who he is? he's a friggin master, his SCRATCH build back is simple pristine and gorgeous, how dare you say he is inexperienced. that really pisses me off man, and I almost bought your kit thank god I only bought a couple of parts, and you still forgot shit!

I like Jeremy Moore's kits...I don't wanna be a bad seed...but his stuff was always polished and trimmed, it was nice and he was always nice to me. I've bought a lot from Hotshot and it's cool for the first couple of minutes until you take it out of the box and hold it by the handle and it drops (that happened to my gun I bought from him, let's not mention the trap) I've given him a lot of chances and said a lot of good things about him but quite frankly everything I bought from him broke and I only used pieces. I asked him what to do and he said just glue it, it will be fine, my gun box

was in 9 peices. i feel for you ppl with the kits.

Author: **keoni** [October 27th, 2006, 4:44 pm]

Post subject:

holy shit did this thread expand in a short time. not gonna lie, i didnt even read what was posted, i dont have enough time. but i wasnt pleased with what i got and really it was just the gun knobs; they werent that great but i just chalked it up to the major cluster-f*** that took place a few month back. i could tell my stuff was rushed. hell, one piece was made with three different resins. but i had other knobs that i bought almost two years ago from some one else, had i not have gotten them i would have made the ones from rhett work. o'well, shit happens and now i have spares. am i thrilled about the quality, no. do i want to string up from a tree, no. i do like rhett and would like to do business agian with him but i need to be shown that he is givin some more love to his work and not just doin it to get it done. rhett, if you're reading this thread, come on man, didnt you learn from last time not to rush stuff?

Author: **ecto_skywalker** [October 27th, 2006, 4:50 pm]

Post subject:

hotshotdraw wrote:

...I cannot be held responsible for people's lack of knowledge...If, for example, EctoSkywalker went to a restraunt and completely finsihed his medium rare steak when he wanted it well, then complained to me, the manager, I'd ask him "Why didn't you tell me before you finished your steak, dumba\$\$?"

And on that note, why would you complain to Venkman71 when you never made an attempt to complain to me? That's not the person to bug, I am. Sean and AJ are not responsible for my parts or rep, and neither our their websites. I am.

Take you concern's to me, b1tches.

Mr. hotshotdraw,

Sense you seemed to single me out, I will take it personal...

First of all, I apologize. I was just going to let it go, but when this topic came up. I thought I should put my two cents in. And for the record, I was not complaining to Sean or AJ on this matter or any other. I was participating in converstion with someone who had similar concern as myself and obviously many others.

To use your analogy, if I was in a resturant and paid for a steak before I received it. And while waiting to receive it, decided I wanted to order a salad, but was ignored by the waiter more than

once. Then once the steak arrives and it is not what I expected, I would figure I would get the same treatment over this matter as I did with my salad. I would not eat the steak, would then leave the restaurant and not return.

In other words... When I tried to order more parts from you and you did not respond, even with a simple no it's too late to order more. What would make me think you would respond when I had a problem with my order? You didn't answer when I wanted to pay you more money... So I have the "steak" sitting on my bench, I have yet to use the parts. I figured I would just cut my losses and move... I'm not sure why my name got mentioned anyway, I didn't lie about anything, besides, there were far worse things said about you than what I said.

And as far as being a little bitch or a dumbass, that's cool, say what you will. I have no hard feelings towards you.

And lastly, I've got plenty of skills to build my own props... The pack was completely from scratch. With screen accurate home made light kit.





But when somebody offers parts up, I choose to support our community here and it saves me time when building my own stuff.

Like I said there is no hard feelings. If I was wrong, then I apologize for not saying something to you first.

Author: **mike304** [October 27th, 2006, 4:58 pm]

Post subject:

Oh MY GOD that is the worst resin casting I have EVER seen!!!!!!!!!!!!!!!!!!!!!!

I CUT MY TEETH resin casting my very first gun and parts as seen here:



And this guy is a pro?

No way.

P.S. My parts came out that way RIGHT OUT OF THE MOLD! WITH NO PRIOR EXPERIENCE! Very little clean up. He is sending out resin turds but forgetting the TP.

Author: **parmatown** [October 27th, 2006, 5:03 pm]

Post subject:

.....all I have to say is that sometimes using your own talents (limited or not) in creating a prop can lead to a much rewarding end result personally and visually. I understand where "kits" are easier to build than from scratch, but nowadays you can get it right up your powercell if your not careful. I've been there, not as bad, but have learned as well.

Good luck.

Author: **zeta otaku** [October 27th, 2006, 5:06 pm]

Post subject:

man, I am really getting nervous now. My friend and I bought a full proton pack kit from this guy... still haven't gotten it, but damn am I getting nervous.

Author: **Javamonkey** [October 27th, 2006, 5:07 pm]

Post subject:

Holy crap. I can't get over the Hot* response. Ever hear of humility? I guess with a bunch a George's in your wallet and looking in the rear view, it doesn't matter.

I thought selling complete proton packs was against the law or something.

venkman71 sold parts? Hmm... I wish I could've got in on that action.

Author: **GBFreek83** [October 27th, 2006, 5:14 pm]

Post subject:

For real, V71's parts are frigin awesome!

Zeta.....yeah

Author: **DDevil192** [October 27th, 2006, 5:17 pm]

Post subject:


mike thats an awesome gun man....really nice

Author: **keoni** [October 27th, 2006, 6:10 pm]

Post subject:

Javamonkey wrote:

venkman71 sold parts? Hmm... I wish I could've got in on that action.

 no effin way.... thats it, im building a time machine

Author: **venkman71** [October 27th, 2006, 6:29 pm]

Post subject:

Seriously,....

Those castings are hard to defend.

Not fer nuthin' Rhet but what are you using for resin? Are you putting a dye in that? Cause if you're not, it looks a whole Hell of a lot like 1630 and if it is, that's way too thick to pour into a mold, dude.

It's a thick brush-up resin for capturing surface detail in fiberglass layups.

You need to switch to pour-a-kast or some other two part white stuff. It's strong when it dries, sets up quick, and is easy to work with in it's final form.

I've worked with 1630 enough to know what it looks like and that's indeed, what it looks like.

It also looks like you're combining resins in some of the pieces. Mixing the last of a black colored batch with a new white one which doesn't necessarily bode well for even set-up, nor does improperly mixing a resin dye in with a white resin.

If the dye is mixed incorrectly you can get delaminating.

No offense,.....but 99% of offering a good kit is engineering good bucks for the proper molding techniques to minimize undercuts and bubbles and mold wear and tear.

It took me months to properly do the bucks for my particle thrower kit and when I was done I got this.





And which assembled cleanly into this,....





And NO I'm not posting these photos to rub your nose in it. It's simply to show that it CAN be done.

But the kits took me time. I offered them in like,...March of whatever year I did the run, I only did ten kits and there was a lot of prep, (as well as some cleanup work), involved. they took me forever and some people waited until early October but everybody got their stuff, no one complained and everyone I talked to said it was well worth the wait.

Quality, in my experience, beats out quantity every time.

Author: **secrecyguy** [October 27th, 2006, 7:10 pm]

Post subject:

Lots of people complain about Jerney Moore Proton Packs kits. I have seen and it is not done very good.

But that's the past because he does it differently now so I have opinion of him now.

I think we can now take him off the list and put Hotshot as the worst prop maker ever. Seeing more pictures of his work, it's complete junk! It needs to be tossed in the

trash can!

Author: **Frinky** [October 27th, 2006, 7:24 pm]

Post subject:

That kind of talk isn't going to help anyone - unless you have a legitimate beef with HS, try not to make comments like that here.

Author: **Protonguy06** [October 27th, 2006, 7:26 pm]

Post subject:

secrecyguy wrote:

I think we can now take him off the list and put Hotshot as the worst prop maker ever.

I don't think we need to give people tags like that, let's just say that not many people are pleased with him.

Cole,

Author: **keoni** [October 27th, 2006, 7:30 pm]

Post subject:

yeah, labeling isnt a good idea

Author: **GBFreeek83** [October 27th, 2006, 7:55 pm]

Post subject:

sigh. Yeah it's true. Sean is on a good path here. Alot of people are pretty upset with Rhett already, so let's just leave it where it's at, the pile of crap is there, let's not kick it around and make it stink any further.

-Thiago

Author: **secrecyguy** [October 27th, 2006, 8:21 pm]

Post subject:

ok... I apologize...

But it's good that someone posted pictures of it so now people can make their decision whether or not they want to buy stuff from him.

Author: **rcnitrodude999** [October 27th, 2006, 8:30 pm]

Post subject:

hey hotshotdraw you need to learn to answer pms if you cant do something that simple well i feel sorry for you.

Author: **venkman71** [October 27th, 2006, 9:01 pm]

Post subject:

There's a lot of crimes against grammar going on here. 🤪

Author: **GBFreek83** [October 27th, 2006, 9:21 pm]

Post subject:

LoL no joke

Actually, that's quite a common crime around here, but who's noticing..

"Well apparently you are my friend!!"
(RocketMan)

...LOL...

Author: **73driver** [October 27th, 2006, 9:55 pm]

Post subject:

Kingpin wrote:

Seems that Strange Stuff Studios no longer links to the Pack kit... either someone is cutting and running by removing the link, or SSS doesn't want to be associated with AW Studios anymore.

Hello everyone. I sent Kingpin a PM that I feel I need to share with everyone on this forum to "clear the air", so to speak, on Strange Stuff Studios' advertising of the AW GB Pack.

>>Strange Stuff Studios removed links to AW Studios due to customer complaints of service/communication issues. Until we are convinced that quality products and excellence in customer service are restored at AW, we will no longer carry their line. The fact is that we were actually doing AW a favor by running the GB Packs on our website after personally seeing one of the prototypes in person. AW Studios wanted exposure since they did not have a site up and running at the time. Although we are not GB authorities, what was seen was pristine in nature and well cast. Unfortunately, from what we have been hearing and gathered through our "one" customer, this was not the case and we are very upset with this.

I just wanted to go on record that this was not a "cut and run" money making opportunity on behalf of SSS. We have taken the commission we made on this pack and sent that directly to Sidney in Hawaii as we do not feel it to be fair in making commission on an item that was not up to expectations of the customer. AW Studios reports that they will be working with Sidney to rectify issues.

SSS respects all facets of the Sci-Fi community. We, ourselves are committed to quality and we remain absolved from any inferred wrong doing in this incident.

Regards,

Jack

Webmaster, StrangeStuffStudios.com<<

Folks, we at SSS are merely a culmination of Sci-Fi builders who put SSS together in order to promote not only our builds, but also to promote the after-market parts we use explicitly in our builds. The favor of offering AW Studios the GB Pack post was to be returned in the form of an AW Studios large scale Starship Prototype Kit for us to work on. Unfortunately, with the current turn of events and experiences, we have decided not to become involved in that endeavor. I hope this clears the air on our short lived involvement with this type of product.

Author: **venkman71** [October 27th, 2006, 10:00 pm]

Post subject:

Oh Hell, Jack.

Nobody's blaming you, man. You had no way of knowing. You were just trying to give a guy a break and that's cool.

There's no need to apologize but I bet the community thinks that's way cool just the same.

Author: **GBFreek83** [October 27th, 2006, 10:32 pm]

Post subject:

Yeah, totally. I went to that site and as I surfed around I was thinking "how in the world did hotshots get his stuff on THIS site?? This stuff is awesome!"

I might actually go back and get one of those kits, they look quite tempting!

Author: **BusterMikeMD** [October 27th, 2006, 10:38 pm]

Post subject:

I am just blown away by all the down right hateful and vengeful comments over something like a propping kit.

I am not directly affiliated with Rhett or AW Studios and the props they make. I am a guy who met right about a year or so ago when I first heard of him on the RPF and bought a gun from him. However, in the past week, I have seen, first hand, the work, time, effort, and yes pride, that went into getting these kits ready.

I know that people have had problems in the past with items cracking or breaking during transit, but those were full build ups, and those mistakes were learned from and shipping practices changed. To bring those complaints, which were already handled and taken care of, into these current issue is ridiculous.

Of the pics that were posted, it looks like all that needs to be done is to take out the exacto knife or dremel, cut some flash, and sand. There is no "needing to rebuild from scratch" necessary. If there were, I wouldn't be in the middle (or couldn't based on some of these post) of building my pack/gun kit. Nothing that shipped in those kits is beyond some simple supplies from the hobby shop.

As far as the "i would never send this out" quality comments, why would you think that no work would need to be involved in this kit. Is it really to much to have to sand a little here and there, bondo this, exacto that? To pay less then \$500 for a FULL proton pack kit and expect fully cut and sanded vaccu-formed parts? are you serious? I have never seen anyone on these boards offer an parts, vaccu-formed or other wise, that were inexpensive and not needing some work done.

I know that Sean, you offered those wands and they were amazing, but how much did they cost? I don't remember and can't find the offering thread from that far back (possible pre new protopia?).

I don't try to make excuses for any lack of communication as I am not Rhett and not in a position to say anything about that. All I can say to that is there have been many a late night where sleep is missed to get these things completed and sent out.

I am just flustered because when I first came across this community back in 2002 (yes secrecyguy, I have been on GBProps for a while, not a sock puppet), I saw a group of people we helped each other and gave tips and tricks on how to improve this, tweak that, and it has devolved into so much finger pointing and backhanded meanness. Threats of physical action on a prop maker? Branding someone as "the worst"?

Something I would love to see is the people who aren't peeved and are actually pleased with their kits. I know you are out there and you know you are too. Even if you have *constructive* criticism, give that along with the points to do like. Don't just gut kick a guy when he is trying to do something he thought the community would

like.

Author: **DDevil192** [October 27th, 2006, 10:56 pm]

Post subject:

i dont wanna be an asshole bustermike, but there really isnt a comparison between venkman71 gun kit and hotshots....venks is all resin no vacuumformed, his was emaculate all trimmed and polished, hotshots doesnt look it and im ok wiht a few airbubbles in my parts thats easy but when the grips are two different levels of height on the same grip with slime lookin shit blended in, thats not what anyone payed for, and yes they paid so they deserve what they saw in those pictures it has nothing to do with talend or being lazy its false advertishment which can be against the law, so there really is a bigger picture here other than "no talent." he shoed the people of both boards awesome well thought out parts...they were amaing, then he gave them shit or half fast products, its not about no talant its about rushing more than curing.

Author: **BusterMikeMD** [October 27th, 2006, 10:58 pm]

Post subject:

Im not comparing them other then I know and agree seans were amazing, but they also cost to be that amazing. and there was NO false advertishment on Hotshot or AW Studios part.

Author: **DDevil192** [October 27th, 2006, 11:01 pm]

Post subject:

how do u figure man? he shows awesome pictures he made a statement wiht those pics stating that if u buy my kits, ur parts will look like this also, then he gave shit out "turds" that is false advertising, its not what the people think they are getting, if thats not false advertising then u tell me what it is ok?

Ghostbusters Fans

<http://www.gbfans.com/community/>

Anyone else got stung by a crappy proton pack kit?

<http://www.gbfans.com/community/viewtopic.php?f=2&t=1870>

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Author: **hotshotdraw** [October 27th, 2006, 11:04 pm]

Post subject:

Guys, just stop.

Please, just stop.

Author: **BusterMikeMD** [October 27th, 2006, 11:06 pm]

Post subject:

No, he said this is what a completed pack can look like from this kit. To think that no work would be involved is ignorant and naive. Whenever I have bought anything from someone (save for metal C&C'd stuff) I have known that some sanding and such would be involved. Thats just how it goes. And some of the stuff in the pictures are angles of things that are never going to be seen by a viewer of the pack. They are either being screwed into to attach them to things or they just need sanding.

Author: **BusterMikeMD** [October 27th, 2006, 11:09 pm]

Post subject:

k. im done. sorry Rhett.

Author: **venkman71** [October 27th, 2006, 11:10 pm]

Post subject:

Quote:

I know that Sean, you offered those wands and they were amazing, but how much did they cost? I don't remember and can't find the offering thread from that far back (possible pre new protopia?).

Eeeeeeshhhh,.....old brain cells,....firing up,....

I **wanna** say \$150 for the gun kit. It might be a little more, but it also icluded aluminum firng barrels and handles, handgrips molded onto them, as well as the aluminum trap knobs.

I know, however, it was on the new Proptopia. 😊

And seriously,.....at \$500 dollars for a proton pack, aside from the great Norm Gagnon, you generally get what you pay for.

Unless a seller is time-tested for such things, generally in this hobby, if it sounds too good to be true,....it usually is.

And as far as people being hostile,....look, it's simple,....**most** of the guys in this hobby don't have a whole lot of money, so when they have to scrimp and save for months for a kit they assume is of high quality and then get something like what we saw in the pics, it hit's them ten times as hard as some dude who has disposable income.

Nobody wants to work for a false goal.

It's upsetting.

Personally, I would love to see Rhett rise like a Phoenix from the ashes and become a dependable parts provider.

Nobody wants a divided community and it would be quite a thing to all come through this thing together, bear witness to Rhett's growing pains and watch him emerge from the cocoon on the other side as we all marvel and look back at "the crazy times".

But that's a long and hard road and there's no evidence yet of that path being trod.

Until then, hope springs eternal. I'm sure Rhett is still reeling from this backlash but in time, he will speak with a cooler head.

Author: **hotshotdraw** [October 27th, 2006, 11:19 pm]

Post subject:

I'll try my best. For those of you with kits still here in Baltimore, i'll do my very best to put some tender love in them.

the goggles kits, for those of you who bought, are representative of exactly what you'll be getting, so fear not. I will however, put some extra effort into those.

Please, stop kicking while I'm down. i'm hurt, shocked, confused, and just disappointed in myself that I let you all down. I'm also extremely upset that i'm now the "worst ever." That's pretty damn rough, and from folk who've never even bought from me.

I'll continue to try harder. Please, just stop with the negative stuff. It's just not constructive! It's also wayyy to personal!

Author: **venkman71** [October 27th, 2006, 11:30 pm]

Post subject:

Quote:

Please, stop kicking while I'm down. i'm hurt, shocked, confused, and just disappointed

Understandable, but truly,....can you say you're surprised?

As a fellow builder/parts supplier,....on the rare occasion I've sent out something I wasn't 100% on I've always known.

Quote:

I'm also extremely upset that i'm now the "worst ever." That's pretty damn rough, and from folk who've never even bought from me.

Pay that no mind, sir. it was a bullshit comment from the crowd.

Nobody has championed you more than me, Rhett. I thought I was very even handed with what went on in other circles,....this just needs to stop happening is all.

I know you don't like people dogging you, nobody really wants to see people dogging you but there

does seem to be a recurring problem.

I have no dog in this fight other than being the voice of experience and one of the guy who's boards you sell on and all I'm saying, through this entire thread, not attacking and trying to be as constructive as possible, is that things have to change.

That's all.

In my opinion, the rest of this should be handled in private as I think everything positive that could possibly be achieved from this has been achieved, IMHO. 😊

Author: **awstudios** [October 27th, 2006, 11:45 pm]

Post subject:

Aagghm where to begin, what a day 😞😞😞😞😞

As one of Rhett's partners, I have to should some of the burden here as well. I put most of this on Rhett's shoulders to do and lets face it it was too much for one guy. I should have stpped up myself, helped cast pieces, cleaned up casted pieces and inspected what was going out before it was shipped.

That being said, what to do? One way or another AW Studios will try to make amends for the poorly casted items. Here is what I propose:

We will be getting new molds poured from the masters. We have casting materials (no Sean it is not 1630) on the way. We will offer replacement pieces to our customers. We cannot replace entire kits, but replace the poorly cast pieces. We ask that you to send me the name of the piece and a photo of it for our records. Once the new master molds are done, we will cast new pieces, make sure the flash is cleaned up and prime them for you. Unfortunately being a Garage Kit shop, we are not in a financial situation to be able to offer refunds. Revenue generated has gone to pay for material expenses and work space expenses.

We will do our best to turn this fugly situation around.

On a side note, as mentioned in another thread, please do not implicate Strangestuff Studios with Aw Studios. The owners of Strangestuff our people of hi caliber and offer some of the best model and prop build-up services around. Their quality of work is impecable. They are in no way resoinsible for the poor quality of some of our kits.

Also, until we do get our act together, we will not be putting up any preorder sales and so-on. And if we do ever offer anything else, we will make sure the kits are already done and will take hi-res photos for you to see ahead of time.

Please e-mail the name of the part a a photo and I will start making a list of what needs to be replaced. This will have high priority. Please e-mail to awstudios@verizon.net

Finally, as Rhett has mentioned, we (and he) do not need anymore personal attacks. Mistakes were made and we will endeavor to correct them. Rhett truly does love this community and he truly does want to give back by offering good parts. We are all human and make mistakes.

Try to have a happy halloween.

Scott
AW Studios

Author: **Real LI Ghostbusters** [October 27th, 2006, 11:54 pm]

Post subject:

When I started building my Pack 3 years ago I was afraid something like this would happen to me. That's why I scratch built all my packs. Personally I am happier with scratch building. And no I had no prior experience to do this. First time using wood and other materials and electronics. I swear! lol. It was the first time I EVER did something like this especially making three in a row. Sure there were trials and errors but I got it down. I am positive you guys can too. So Ghostbusters freak if it does not get resolved work with what you got by bonding and sanding. All that good stuff. I agree with you. If you are buying stuff like that it should be pre-done otherwise you could be building it from scratch. Good luck with everything bro!

Here are a few pictures of my scratch built proton Packs.





Here it is three years later. It needs a fresh coat of paint I know.



Eventually I might get a kit. We shall see. Again good luck!

Author: **Ghosthead7** [October 28th, 2006, 12:10 am]

Post subject:

i feel like i should put my two cents in here.

I have tried and tried again and again and failed may times on trying to build my own pack. I started chatting with Rhett a while back and i asked him if he would help me in building one so i can finally have a completed pack.

I have seen how much work he puts into his pack kits and I must say, i don't know how he does it. Day in and day out he is working on nothing but the kits, from the time he wakes up till the time he goes to bed.

I am happy with the way my pack is turning out and it looks way better to me that i could have ever imagined.

Hopefully my opinion won't get me any heat within the community because it is just that, my opinion

Author: **Pete** [October 28th, 2006, 12:50 am]

Post subject:

After reading over this all day and thinking on whether or not I should weigh in on this, I have finally decided that I should. I bought a gun kit from Hotshot, and when it arrived I was let down to the extent that more work by myself would need to be put into this thing then I had originally thought would be needed. I also felt that the pictures that were posted of the kit, were infact different than what was sent to me. However I did not contact Hotshot with my feelings as I didn't want to stir any problems, I knew he was busy with many other orders and I thought that perhaps my kit was just a fluke. So I figured I would take it, and do my best to clean it up, sand it, bondo, paint it, etc. I compared the progress of how it was coming along to the gun I was planning on replacing with this kit and said to myself "why would I replace the gun I already have with this?". So I took the acrylic tube and added it to the gun I already had (all it was missing was the acrylic tube) and called it done. There were some detail parts that I did like from his kit after cleaned up as best as could be, and I still plan on finishing his gun kit over a period of time, so I can have a back up. Some of the things I was dissapointed in was the PVC tubes being oddly cut (I had to re-cut them myself), the knobs that came with it were not of great quality (I had an extra set of knobs from someone else I'm using instead), the acrylic tube was oddly beveled (but if you look at it a certain way, it gives a cool look anyway as if being used alot and sort of melted), the banjo's are completely shot with huge air holes especially in the one (again I had spare banjo's from the newer castings of someone else that I used instead), the trigger box and gun body had to be trimmed, and the grips needed a ton of sanding, cutting, sanding, bonding, sanding again, and they still feel wierd. And some pieces were missing from the kit such as the vhook that was later added to the kit and was supposed to go out with these, and the belt hook disk and hook.

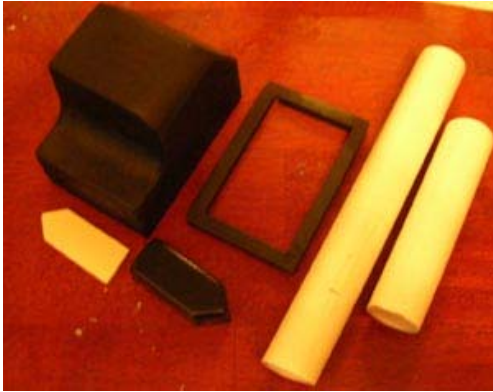
What I did like about some of the parts was the nice casting of the Clippard, the bar on the bottom part of the gun that has the green hose and red light on it, the heatsink was also alright, palm rest is good, the ring and "gun trigger" that go around the acrylic tube, after some work on the gun track it turned out fairly decent (it's not as warped as like in the picture on the previous page). Also the decals were awesome I like them alot.

Now if I saw the pictures of how this kit was actually going to arrive to me I would not have spent the \$130 to get it. Simply put that is my opinion whether you want to agree with it or not. I'm also not asking for AW Studios to send me anything to replace what is missing or parts that can't be used, if I was expecting that I would have PM'ed Rhett.

I believe what has people upset for the most part is the advertising of what was to be sent. Now if pictures were posted of the castings and not of the masters of which these were going to be casted from, there probably would not have been a problem. Here is what was posted at "The Topia":

Quote:

Heres' the pics of how it would arrive to you



^^^^ Now these look pretty good, pre cut and well polished not like what was sent





Again here is the advertised grips:



What was sent:



Advertised:



Sent:



Quote:

Alot of work went into this, and the materials are of the highest quality.

Kits will be made to order, and will take, at most, two weeks to process an order, from your purchase date.

Now that get's into the turnaround time to actually get something. He said it would take two weeks at most, and it took about a month:

Quote:

- 1.GBmasterman PAID 8/18 SHIPS 9/14
- 2.Mike_D PAID 8/18 SHIPS 9/14
- 3.Addlema PAID 8/15 SHIPPED 9/13

It was supposed to be shipped numerous times but was delayed multiple times. I think it could be perhaps because Rhett bit off more than he could chew. He wanted to help everyone out so he kept taking orders, from goggles, to packs, to guns, to traps. I think he means well. I would suggest though that in the future you have a certain amount of kits already made, all set to go, and don't take so many orders especially promising to have them filled by 2 weeks.

By no means at all am I trying to make trouble for Rhett or his propping business, but you also need to understand that if you can't take criticism from feedback regarding what you are selling to people, you should not continue making stuff. Now on the otherhand people talking about going on a witch hunt to seek you out in Baltimore is completely inappropriate and not cool.

Rhett I want to continue to see you build stuff, and be able to offer them to us all, perhaps in a different way, such as showing us what the actual castings look like and not the masters, and to not take so many orders at once as one man (or two) can only do so much. Don't lose sleep over it. I also look forward to getting the trap kit from you as well. The mailman had it with him today but I wasn't home to sign for it, so I'll need to wait until tomorrow to pick it up 😊😊 .

-Peter

Author: **keoni** [October 28th, 2006, 12:58 am]

Post subject:

one person i will forever do business with for as long as i can is prop fan. his stuff is great. his stuff was crisp and clean, ready to use

Quote:

Is it really to much to have to sand a little here and there, bondo this, exacto that?

nothing wrong with a little sanding and bondo-ing. i expect that and that what i got with prop fan and all that was were the pin holes that needed filled. the same parts i got in my kit from rhett require a lot more than "a little and there". after putting out that amount of money, yeah, i want it damn near perfect. i shelled out almost just as much to prop fan of various parts and the parts were damn near flawless. same with funkzilla, the stuff i got from him, perfect. now how come those guys make most of the same parts in question, send them out almost perfect, and keep in the same price range and hotshots cant even match quality? i know rhett's talents are capable of reaching that level and i hope to see him keep going and reach that level

Author: **keoni** [October 28th, 2006, 1:16 am]

Post subject:

oh and rhett, i know its easier said than done but f*ck that "worst ever" bullshit, that was bogus and uncalled for.

Author: **AJ Quick** [October 28th, 2006, 12:06 pm]

Post subject:

Now that I have finally had a half hour to read this garbage I will ring in.

There are more than one issues at play here and I will address them the best I can remember to in a short amount of time.

1. The kits are kits. They need work, trimming sanding.. etc.

This should be expected whenever ordering any kind of do it yourself kit from anyone anywhere regardless of what they say.

2. The peices look like crap.

They do. From what I can see lots of those peices look like pure shit. Some of them that look like shit can be fixed with a sanding drum, or plane sander. It is obvious that these parts were rushed.. and made from the lowest quality.. most likely in attempt to make a good profit.

3. These parts were cheap.

You get what you pay for...

4. Research.

Most of you probably could have found poor feedback if you looked for it. I have been hearing bad things for months and months. (but also good things).

Isn't it odd when you don't know something about someone but you are willing to send them \$\$ over the internet without knowing ANYTHING about them?

5. Caveat Emptor

Buyer beware. I will not hold your hand nor make decisions for you.

If you have problems with anyone, you take it up with them. You do not take it up with me, nor take it up with everyone on the forum BUT the person you need to talk to. This brings about a greatly negative image for our community.

6. Person Attacks

These will not be tolerated. I understand it is easy to be a bully over the internet, but I expect you all to act in a manner that you would if you were talking to the person face to face. It is insanely immature and childish of you all for making personal attacks.

7. PayPal.

If you would like to get a refund press charges via PayPal if you used that method. They can facilitate a refund... you must return the kit in full.

I have intiated a NO SELLERS POLICY on GB Props.

This policy will be removed when (AND IF) a new version of GB Props arrises this Winter. STRICT rules will be inplace for anyone wishing to sell anything via this site or linking to another site.

We will do everything possible (which is not that much) to help ensure that anyone in the future is moderately protected and INFORMED when they are buying something sold via GB Props.

Keep in mind.

This site is free.

The effort we make to help you out is already substantial. This whole site is a resource and a tool to help you make an informed decision.. do not pass up an opportunity to use a search button or actually read before making a purchase.

This is the feedback thread for Rhett Martin on Ghostbusters Fans (The Largest Ghostbusters Website). He has been banned for several years and anyone who mentions him is usually pretty quickly turned away from him.

Ghostbusters Fans Feedback Thread

<http://www.gbfans.com/community/>

Rhett Martin - HotShotDraw - AWHotshot (BANNED)

<http://www.gbfans.com/community/viewtopic.php?f=32&t=2572>

Page 1 of 2

Author: **NeonMessiah** [January 16th, 2006, 4:23 pm]

Post subject: **Rhett Martin - HotShotDraw - AWHotshot (BANNED)**

Well, I had dealings with Rhett Martin, aka: HotShotDraw. It wasn't a totally pleasing experience.

Here's the deal: I hired him to build a proton gun and ghost trap. The total was \$480. I paid him a \$200 downpayment. Too, I ordered the props several months prior to Halloween.

About August, I bought a Hyperdyne light kit for him to install for me. I offered to pay, he rebutted that he could use the experience and wouldn't charge me. Cool.

Late September, I was getting antsy, emailed him, asked when to expect the items, he promised, 2 weeks. I replied that was good as I had parties to go to the 2 weekends before Halloween.

2nd week of Oct. and still no props. He promised they had been sent, but kept "ignoring" my requests for a tracking number. Nothing. Finally, with a week to go, he says he had been waiting for a "green tube" so that I could have an "accurate" prop. Whatever, just send my props, please.

Finally, the Friday before Halloween, after he promised he had sent the items overnite via USPS (for those of you who know, USPS DOESN'T OFFER overnite delivery), I called the local USPS to find the package, luckily, was at their station, set for Sat delivery. I went ahead and picked it up.

Rhett packed the items in a cramped, at best box. And, instead of bubblewrap and/or peanuts, he wadded up newspaper and stuffed them into the box. This may have well been packed in wood blocks. The items, needless to say, were destroyed in transit. Absolutely useless.

SO, I email him. I was pissed, and told him so. He could have cared less. Basically, "I have your money, tough crap." He didn't even insure the items (except for the standard USPS \$100 insurance ... which wouldn't even cover the loss of my \$165 Hyperdyne light kit!) And, BTW, he mounted that wrong, and with the wrong front light set....

He finally offered to fix them at my expense and on his time schedule. And, he promised that USPS was sending me a check as he had filed the measly \$100 claim. The check NEVER arrived. And, he quit returning emails. So, I refused the charges on my credit card. Now, he's claiming not to have the items back, and is appealing the reimbursement. Yet, I can't send them back because he refuses to email me his address. Basically, he is forcing the reversal of the refund and is forcing me

to accept the delivery of broken props which he refuses to fix. He could, at least, send a partial refund ... if he were a reputable and trustworthy businessman.

As for the parts, shoddy and poorly crafted at best. Parts of the ghosttrap were incorrectly cut, the wheels didn't roll, the pedal was garbage BEFORE it was broken, the gun body looked too flimsy to even carry (as the only things holding it together were the wires from the hyperdyne kit after it was broken), and the barrel lights were wrong and dim.

At first, before he had my full payment, Rhett was pleasant to deal with. But, when the chips were down, he took my money and stuck me with useless, broken garbage. I wouldn't recommend ANYONE buy from this crook. (BTW, I've had dealings with Jeremy Moore, some good, some bad, but, in the end, he's ALWAYS done the right thing.)

So there.

Author: **Disney4845** [July 19th, 2007, 12:38 pm]

Post subject: **Re: Rhett Martin - HotShotDraw**

I have had the same deal with him. I bought under the AW studios name and they sent me only the plastic vacuformed parts and no instructions, switches, and was missing a few other parts. They kept saying well send it right out but nothing ever happened. The one guy scott said that they broke up their partnership and rhett has all the stuff now. so i have been trying to at least get what he owed me for the past 6 months which i should have disputed this a long time ago and now i guess my time has run out to complain to ebay or paypal. Any other suggestions?

so now rhett is under the hotshotdraw name on ebay and his email is hotshotdraw@yahoo.com

want his email?

here is what scott had sent to me:

You will need to contact Rhett Martin (hotshotdraw@yahoo.com). He WAS my partner on the Ghostbuster props. He and I are no longer working together. Your situation was one of the final straws for me. I have spent the last 3 weeks trying to work out arrangements for he and I to split assets. Unfortunately, this has been difficult, as we have yet to come to an agreement on splitting the assets and making sure all customers products have been shipped.. Rhett physically has all of the Ghostbuster parts, molds, etc. Since they are in his possession, I do not have access to them. He is also known as AW Hotshot on Proptopia.com and Hotshot on GBProps.com. I believe Rhett will be continuing to sell GB props on his own (he recently had an auction up for a GB Stunt Trap under his Hotshot or Hotshotdraw eBay account).. Since he currently has the missing parts you did not receive in your kit, he would be the best person to contact.

I apologize for not alerting you sooner, but this situation with him has been very trying and draining on me. I will try to communicate to him again about sending your parts, but I am not sure if it will do me any good. Your best bet may be to contact him directly.

Regards,

Scott

Author: **hotshotdraw** [July 19th, 2007, 11:32 pm]

Post subject: **Re: Rhett Martin - HotShotDraw**

While I understand your frustration, the fact that you've threatened police action as well as personally arriving at my door over switches and a piece of plastic for your pack kit (all you were missing according to your third-to-last email), you should know that all missing parts were shipped prior to the AWS split, and are no longer offered by myself. All 2.0 molds have either kicked or been destroyed for future use as filler for the 3.0 molds.

You should be able to get switches at any Radio Shack and the plastic at any Hobby shop.

Also, posting the news of the AWS split is not your place to do, but is mine, or the other two gents responsibility.

As for that subject, all matters have been resolved, and we're all still doing work together, and remain close friends.

Again, I understand your frustration.

For those who read these feedback quotes, good or bad, please bear in mind that many of them are from Halloween's past, and represent practices I no longer use and have worked hard to correct, and will be correcting for some time.

For those who think about buying anything from me in the future via eBay (only), I ask that you view my most current feedback there, and judge for yourself!

Author: **gb_dan** [July 26th, 2007, 8:36 pm]

Post subject: **Re: Rhett Martin - HotShotDraw**

He showed up at your door for some damn switches? It probably cost him more in gas to drive to your house than it would have to go to freaking Radio Shack to spend \$4.00

Author: **Disney4845** [July 26th, 2007, 9:03 pm]

Post subject: **Re: Rhett Martin - HotShotDraw**

No i didnt go there, i said is that what it would take to get what i was owed. It was a statement about how I felt. Instructons, buttons, switches, hoses, decals, and some other parts that were not included after six+ months of back and fourth emails from them saying we will get it to you and ups was screwing up their shipping. Nothing i was owed ever made it to me and i was pissed, you would be to if you spent \$400 on a box of plastic like the pics you have seen from other guys that are disappointed. Im not even sure what else i am missing because i cant tell what alot of the stuff is.

Im not going to go to radio shack and other places to get crap im owed. I didnt realize that part of the auction entailed paying for stuff and then I have to go get it myself. If you think I would drive hours for that crap you disappoint me. Everyone else here has voiced their opinion and i have the right to as well. Thats what forums are for.

Author: **matt23matt** [September 1st, 2007, 10:28 am]

Post subject: **Re: Rhett Martin - HotShotDraw**

I ordered a shell from him about a month ago, he said he would send shipping information and he never did. And now he wont return any emails or anything.....I'm very close to filling a complaint through paypal to get my money back. And like everyone else has said, he great to deal with before your transaction, but after that he goes down hill. Poor business man if you ask me

Author: **Disney4845** [September 1st, 2007, 10:46 pm]

Post subject: **Re: Rhett Martin - HotShotDraw**

Yes report immediately. I unfortunately waited to long ccause i had faith in people. I feel your pain. I thought this would have stopped already.

Author: **matt23matt** [September 4th, 2007, 12:23 pm]

Post subject: **Re: Rhett Martin - HotShotDraw**

so my stuff arrived today, and he even game mea new gunbox, a trigger box and the thing to make the googles. Maybe you just need to threaten him a little bit

BUT everything is here, just a little dusty

Matt

Author: **Disney4845** [September 4th, 2007, 1:23 pm]

Post subject: **Re: Rhett Martin - HotShotDraw**

Hey great, you are one of the lucky ones. Good luck with it. id like to know how it turns out. All my

stuff is still sitting in a box. did you ever get a email reply?

Author: **matt23matt** [September 4th, 2007, 2:02 pm]

Post subject: **Re: Rhett Martin - HotShotDraw**

no he never sent an email reply, and he did use the paypal shipping, but it never showed up under my paypal thing. But it took 2-3 weeks to get it, So maybe hes just that behind, but either way he should answer emails

Hope every gets their stuff

Author: **bobataff** [September 7th, 2007, 8:37 am]

Post subject: **Re: Rhett Martin - HotShotDraw**

hi rhett i see that your now back online

so whats the deal with my pack and gun mate you know its been a while and i have been very patiant with you and agreed to everything in waiting for the new pack

but you did say you would ship it on the the of last month

so is it onits way ???

if so is there any tracking number for me ??

you now im in a bit of a mess with my mate over here about his

so please get in touch with me asap

jay germany

Author: **hotshotdraw** [September 8th, 2007, 9:38 am]

Post subject: **Re: Rhett Martin - HotShotDraw**

PM sent/replied to.

Working as fast as possible for your mate. Give him a chuck on the shoulder for me, would ya? Let him know they'll be a surprise in the kit for you both.

Thanks!

Author: **bobataff** [September 18th, 2007, 1:09 pm]

Post subject: **Re: Rhett Martin - HotShotDraw**

hi rhett any news mate ???

halloween is just around the corner mate ???

jay

Author: **CAZAFANTASMA** [October 26th, 2007, 11:37 pm]

Post subject: **HotShotDraw´s-ECTO GOOGLES**

Ok Fellas, i got my item 2 days ago , and i´m in ECUADOR! He send my kit to miami where i have a private mail box and they shipped it really fast!

I got my tracking number afther a week of purchase, and a week later it came!!!!

I´m very happy with my kit. I´ll do a pictorial review in the Ecto googles section.

I just would like to point out this:

-i didn´t get any pictorial instructions (as discribed in the auction) but that doesn´t worry me, because i´ll get help from U guys... and this forum!!!!

-The snaps to secure the straps on the head came broken (i´ll buy new ones, no problem they are cheap)

-There is a litle crack on the plate where the lenses go over the frame... but no worries, i´ll fill it with some car epoxy glue.

A good advice to Reth would be to bubble wrap the googles, because it came with only a bag sealed with air inside... so provably that´s why it cracked...

So, I´m Happy with my purchase , because finally i WILL have a screen accurate Ecto googles for this Halloween!!!!

Thanks RETH!!!!!!!!!! U the man!

Sal

Author: **AJ Quick** [February 10th, 2008, 10:12 pm]

Post subject: **Re: Rhett Martin - HotShotDraw**

I need to bring it to attention that Rhett Martin (aka HotShotDraw, aka AW Hotshot) has been banned from Proptopia, as well as GB Fans. His foam grips (as well as many other products) were way below par, damaged, poor.. etc. When Rhett was cornered about it at Proptopia... he pretty much told many people to f*** off. He was given several chances to make his products but in the end.. has not.

In addition.. his gun grips, and many other products were **recasted** from other people's work.

Please avoid him at all costs, and put your money into more deserving and better hands. (Funkzilla, Propfan, Namebrand, Exoray, Brock, irricanian, GBFans Shop... etc...).

Cythusly wrote:

Ordered a pair of the second run of the foam gun grips, they are great! I can't wait to get my metal gun started so I can give these bad boys a real test run.

Are they still great or have they broken up just as everyone else's has?

Author: **Cythusly** [February 11th, 2008, 2:56 am]

Post subject: **Re: Rhett Martin - HotShotDraw - AWHotshot (BANNED)**

Yeah, I should have listened to people about HotShot. The damn things are peeling like mad... if he had coated them in more than a "thin layer" of latex I think they would have held up to the stress of... regular use. Hopefully I will get something done about them, I want to try and make my own from a rigid rubber.

I bought from him, not because I didn't believe everyone, but more because I want to believe that people are good and not con artists... I'm learning!

-Tyler

Author: **irricanian** [February 11th, 2008, 10:02 am]

Post subject: **Re: Rhett Martin - HotShotDraw - AWHotshot (BANNED)**

Cythusly wrote:

Yeah, I should have listened to people about HotShot. The damn things are peeling like mad... if he had coated them in more than a "thin layer" of latex I think they would have held up to the stress

of... regular use. Hopefully I will get something done about them, I want to try and make my own from a rigid rubber.

I bought from him, not because I didn't believe everyone, but more because I want to believe that people are good and not con artists... I'm learning!

-Tyler

Don't let Hotshot jade your opinion of people Tyler, there's lots of great ,honest sellers out there 😊
It's unfortunate things ended up this way but he had plenty of chances given. I think the community will be for the better.

Author: **TheModelMaker** [February 11th, 2008, 5:59 pm]

Post subject: **Re: Rhett Martin - HotShotDraw - AWHotshot (BANNED)**

Everybody has some good and bad experiences from time to time. I am not condoning what has happened to others in the past, but, for my part, Hotshot has always been pretty nice to me when I needed parts or something.

Let me repeat (before I get slammed on here), I am not condoning what happened to others in the past. I am only speaking from 'personal' dealings with him. I bought a pack and gun kit from him a while back (more than a year ago) and granted the shipping was slow, the pack has held up through my renovations of my home and costume parties.

I will also agree with AJ, there are alot of really nice people like Funkzilla, Namebrand, Exoray, irricanian, and the GBFans Shop that I have dealt with with outstanding results from each of them.

Author: **jasonr** [March 4th, 2008, 1:12 pm]

Post subject: **Re: Rhett Martin - HotShotDraw - AWHotshot (BANNED)**

Here I was thinking it was about time I posted my warning about Rhett Martin that I find he's at the top of the list! I'd love to take the opportunity to vent my frustrations over this individual.

I can't say that I'm very skilled with my hands, so I figured I'd take the fear out of making my first proton pack by getting a kit. I saved up my money and bought a gun / pack kit from Rhett off of e-bay. Needless to say, it went quickly sour.

To be brief, what should have been a great experience was wrecked by Rhett's lack of workmanship, unprofessionalism and deceit.

I received my items shipped rather like others, with little care in packaging whatsoever, and they

were all damaged beyond my ability to repair. it took FOUR MONTHS of back-and-forth e-mails to get me "some" items shipped. I found the quality of the parts themselves rather poor and simplistic. I can't tell you how frustrating it was to communicate with him, since every e-mail was vague and full of false promises.

If I look at the mistake I made, is that I was trusting. When the items showed up damaged, I put in a complaint with e-bay / paypal. Rhett managed to convince me he'd fix the problem, and not having the money would severely interfere with his life. I took his word and retracted the complaint. Soon I found myself stuck with the faulty pack, as he went beyond the 60 day time limit you have to launch a complaint. I was soon at the point where I would have to deal with VISA and their credit goons to get what I wanted.

When the part finally showed up, it wasn't what we discussed, nor what he promised. It'll take more time to repair the pack and gun than I think it would be to scratch-build!

I wouldn't wish that anyone dealt with Rhett. I've made on-line purchases for 9 years and this was quite simply the worst transaction I've ever had the misfortune to deal with.

Jason Rhind,
Brampton, Ontario
Canada

The next few pages show pictures of Rhett's work. Including the message that was sent to him by the buyer who received them and the reply that Rhett Martin sent.

Actual Photos of Stuff Rhett Martin Sold.



I'll even put what in my opinion is the "best" cast here first, to give a more positive entrance, as many people are rather upset.



...then the fun begins...







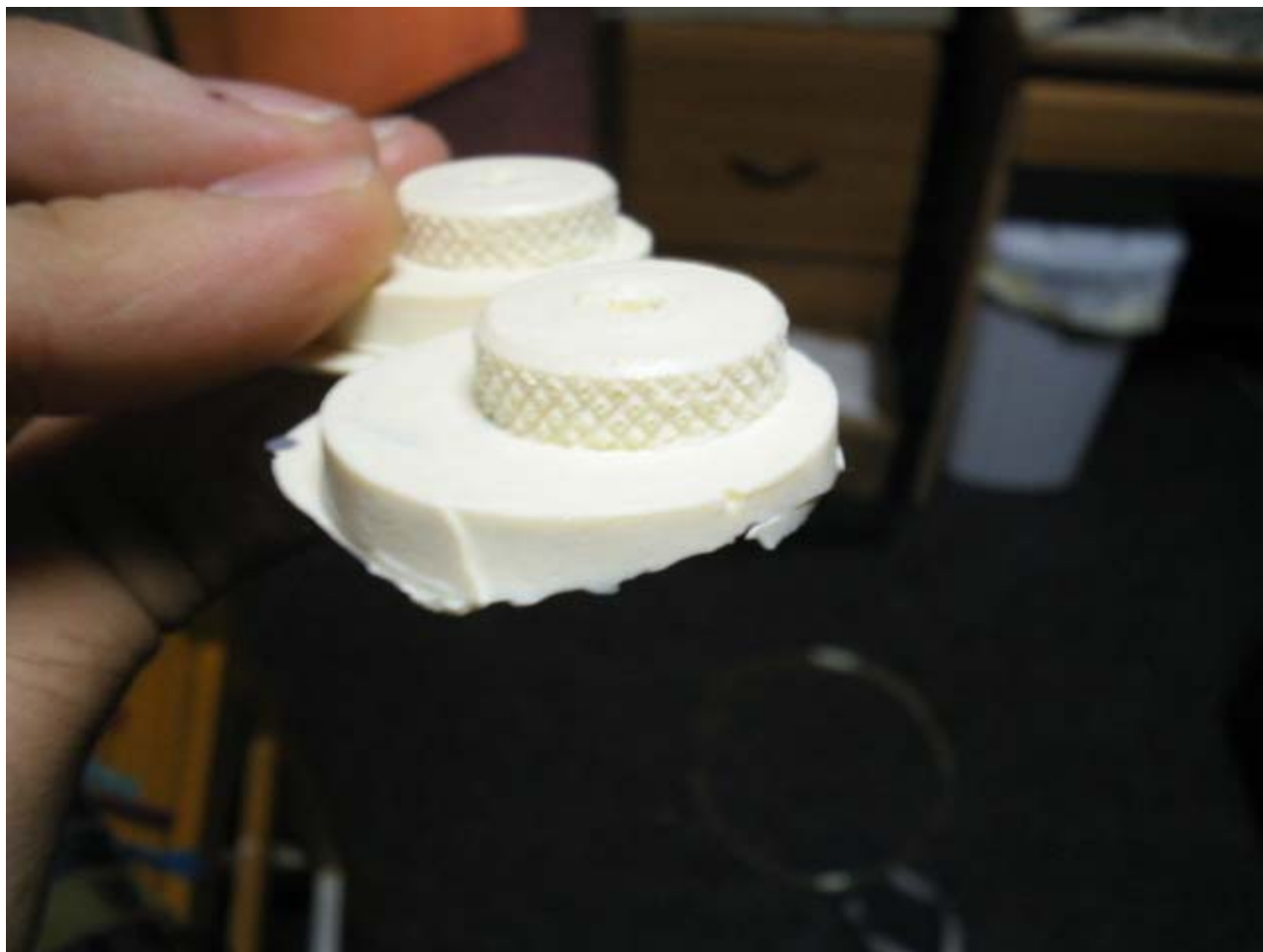


Not even REAL tubing, it's an electrical wire...OK with some, i'm indifferent...WHATEVER...



Vac-formed "trigger box" ..Ok









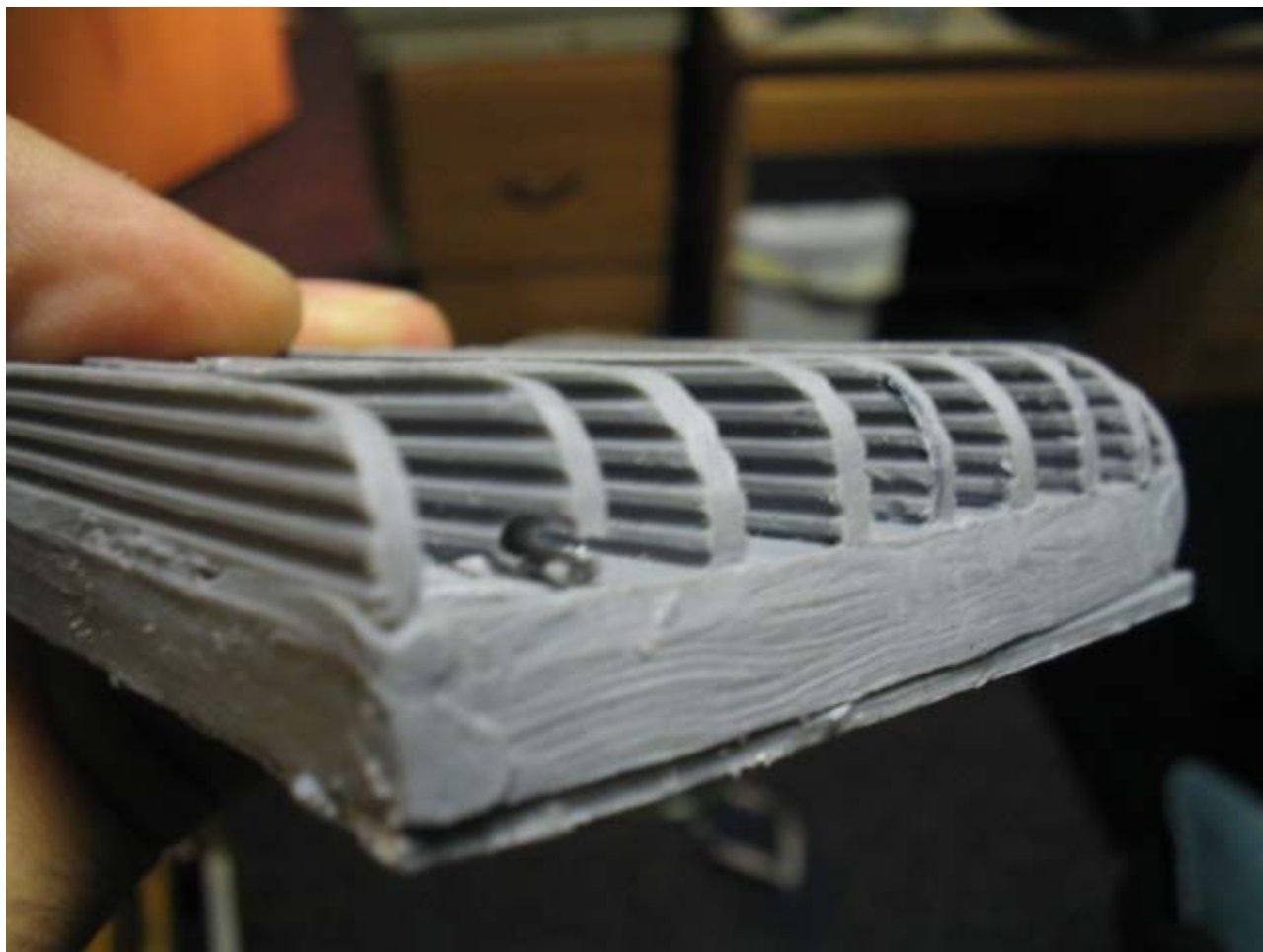




Now why do I, as a paying customer of a so-called "KIT" have to cut these and clean them from the casted mother-sheet, or whatever it's called...I REALLY didn't understand this one...

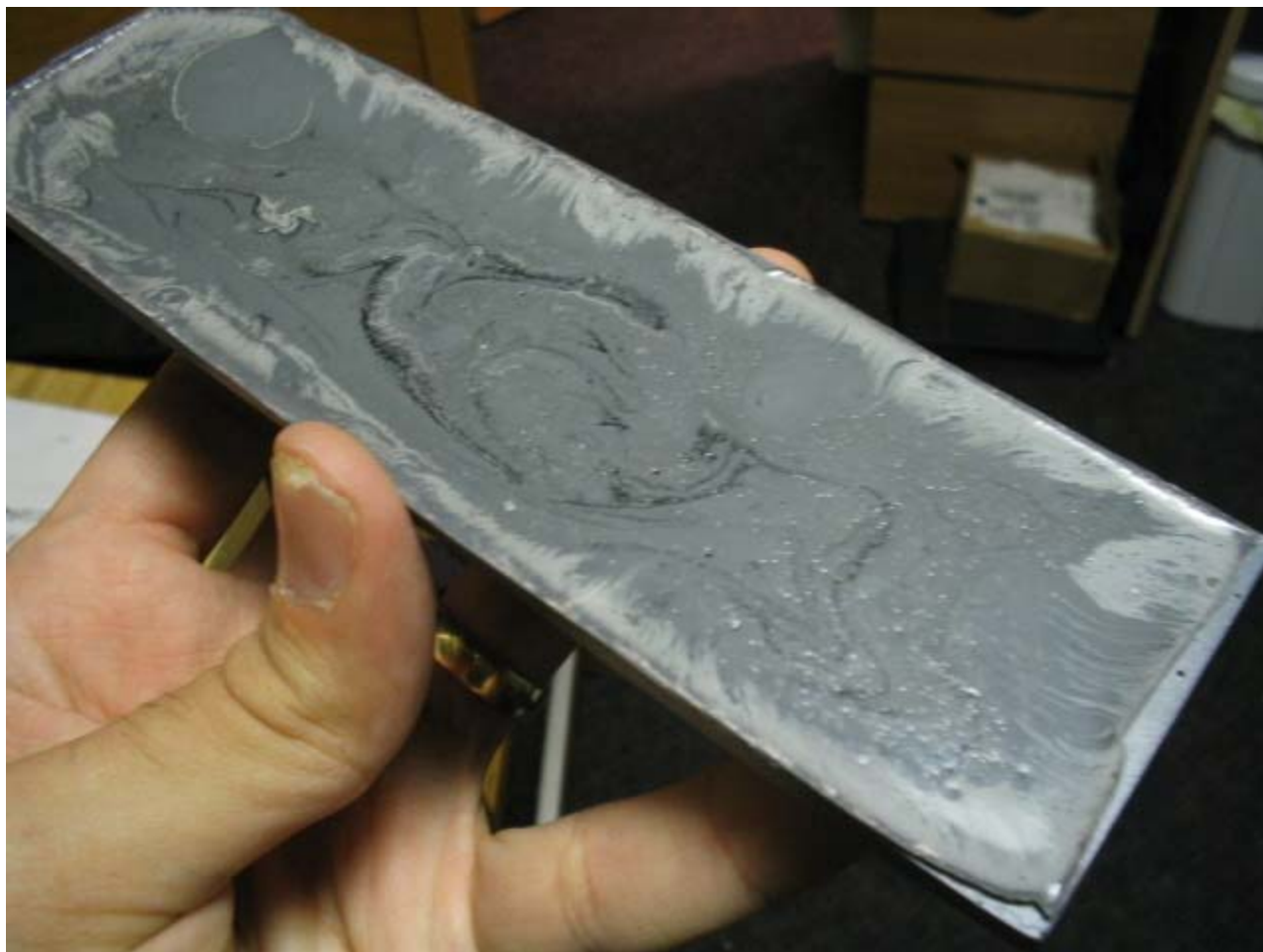


Poorly cut PVC pipes for the handles





I may not know much about casting, but is it supposed to look like this!?











I still don't know what this piece is for!!





It looks like a turd, i'm sorry...







These would work...I guess



Again, why do I have to cut this out myself?



Girls got some rolls!









I liken the view of these grips to that of something in a very, very strange dream...you wake up thinking, MAN that was just weird looking!





That sticking out there even had some rubber mold in it...

OK, SORRY if that was TOO many pictures, but I feel that it'll help clarify some things..

AND NOW on to something else..

Rhett says we never message him?

I've chatted with alot of people, and they've posted here also, that they message him and message him and message him and NO RESPONSE. As Sean said, the only other discourse is go to AJ or himself. There were times I messaged him and nothing, especially about shipping.

I admit I was personally late with my payment but that's because I actually, in REALITY, had a finanical problem, that i'm actually still having, which is a whole other story, so I just could not pay him. Anyways...for you guys to know what the private messages are like between a "customer" and the Vendor himself, here is a PM I sent him regarding my sadness at first view of his "kit" and his fairly immediate response. I'll leave it to you guys to decide the tone of both PMs.

MY PM:

Hey,

I received your gun kit today and I have to admit i'm a bit dissapointed.

In no way am I trying to be "mean" or "offensive", but I have to let you know that your pictures you posted were very misleading, as I didn't realize the castings would be this...low in quality. I understand completely that it's a "kit", but for the price paid I do believe a "kit" would still be something you could just "put" together" with a little bit of cleaning and finishing. Some of these pieces will take me longer to just clean up than it woud for me to scratch build the pieces myself.

Your pictures had the gun body and trigger box cut from the rest of the vac-formed plastic, whereas my kit they're still attached.

The grips look cleaned in your picture, which confuses me to as to why the castings of the grips I received were almost deformed.

I honestly appreciate your efforts to help some propers out, but especially beginning propers, this kit would be very, very difficult to clean up and finish.

Also, I sifted through the box and found that there are some missing parts:

- 1.) The bigger knob on the right side of the gun next to the slo-blo box
- 2.) The banjos are missing

This is just at first glance.

Well, i'll leave it at that for now. Judging from the amount of time it'll take me to put this together with my cousin before Halloween, I just don't have time to put it together well. So I ask if I can return it with a full refund.

Again, I appreciate your efforts in helping propers out, but I expected, from visual advertisement and most importantly, cost.

I don't assume your personal thoughts and feelings into your "business" you've created as a vendor of parts and services, but from what I see, there seems to be no pride in your work.

I write this as my experience and opinion, and don't mean to attack you at all. Thanks again for everything man.

-Thiago

HIS RESPONSE:

Sorry you feel that way. But you've received what everyone else has received, and they've not only been able to work with the kit, but some have raved about it. These comments I've received from you are not typical of others, and while I'm sorry for how you feel, you are alone in your feeling. The castings are not "rough." they are fairly clean, and ready to sand and paint. The pics are of the part masters and the exact thing you've received. Vac formed parts are never sent precut. I can't be expected to precut 120 peices. It was never infered that it was precut.

Clearly, you are inexpereinced and uninformed. But, so was I once. You've recevied a good kit, and I'll be following up with those missing pieces. As for receiveing it today . . I doubt that since it was shipped priority, so it should have been there last week for you to build with plenty of time.

As for the comment of having no pride, that's highly offensive and it is an attack. I have agreat deal of pride, and am he only part supplier whose gone the extra mile in provideing exact and accurate parts. We are not Revell or MR, and our parts may not be C&C'ed, but the should at least reflect the scratch built nature of the props. I should remind you that I waitied a long time for your cash, and held a kit for you, adn you were genrally a pain in the ass. You also should know by know, if you've been paying attention, that 120.00 for a gun is a small price to pay. I think you should take another look at the kit, get the downloadable instructions here tommorow, get you dremel and get to work. You'll be surprised how fast it goes together. If i can build four of them in a day, you can build one in three days.

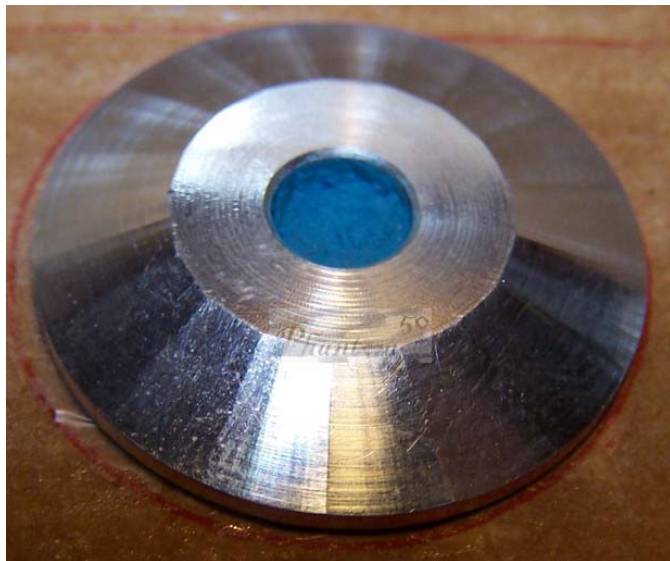
I'll get the new pars in the mail, if I can calm down form your PM
Thanks
Rhett

These are pictures of only a few parts that were recast by Rhett Martin. There is also a set of foam grips that Rhett recasted. Those were brittle and fell apart with-in days of getting them. I purchased a set to see the quality myself and it was quickly found that they were recasted.

The photos here are a set of knobs that were made by a user called Phantom50 (Brock). The first sets are HIS masters. The 2nd set of photos are the recasts from Rhett Martin. Also seen are some horrible casts he did. Those who got the parts (and knew what they were looking at) described them as not having enough time to cool down or set.

Photos of Rhett Martin – AKA AW Hotshot RECASTING.

These photos are of the masters and casts **from Phantom50** that were subsequently recasted by Rhett Martin. Rhett claimed that he thought all the items were “found” and therefore could be used and recasted freely.



Parts SOLD By Rhett Martin. All knobs are **recasted** and full of air bubbles.



Actual Product sold by Rhett Martin. Notice Quality. Disc is **RECASTED**.



I hope this was enough information to take action against Rhett Martin.

The RPF surely does not want to kind of trouble that he causes when offering his parts. He disappeared for about a year and stopped making Ghostbusters stuff.. but now he is back and seems to be making those things again. They are hugely expensive and his quality of work is HORRIBLE. Enough parts that he offered were recasted from better 'reputable' members of the Ghostbusters and Prop Making communities. He has recently been getting involved in professional promotions with Sony Pictures but was QUICKLY removed as soon as they realized what he has done in the past.

Also know that Rhett Martin is banned AND blacklisted on every major Ghostbusters Website / Forum. It is made sure that most users know what he did and why not to purchase from him. It wasn't a problem but now he appears to be making things again.

He is Blacklisted and Banned on:

Ghostbusters Fans (<http://www.GBFans.com/>) – Formerly GBProps.com is my website and he has been banned for several years now.

Ghostbusters.net – A large website dedicated to Ghostbusters.

Proptopia – A small Prop makers site focused on Ghostbusters where he did the majority of his selling.

Thanks for taking the time to look at this PDF. If you have any questions please feel free to PM me here on RPF. Or Email me: ajquick@gmail.com